Vacation Rental Management Software

Vacation RentPro

Vacation RentPro

Software to Manage Vacation Rental Properties

Use your Left and Right arrow keys (or Page-up and down keys) to change slides

5/28/2024

www.VacationRentPro.com

Renting Vacation Properties has never been Easier!



Designed for Property Owners, Managers, Rental Agents & Realtors

The Perfect Tool whether you're a single property owner or renting and managing multiple properties

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Easy to Use

Designed with a userfriendly interface and easy to use features.

Customizable and Flexible for the way you do business.

 The Help and User Manual is fully documented with images and examples.

Fo	rms Tools Navigate Wir	ndow
Û	₫ookings	ALT+B
1	Properties	
_	Property Rates	
	Property Fees & Discounts	
	Property Commissions	
	Property Sites, Locations & C	Categories
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	Booking Status Types	
	Fee & Discount Types	
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	Ad & Referral Sources	
	Payment Accounts	
	Application & System Notes	
	Other forms	•

Packed with Features

- Full Workflow Management with automatic Alerts, Reminders, Scheduling, Events, Email Tracking, and Follow-up reports
- Powerful Document & Email generation (including SMS Texts) using your existing Word Documents, Html, or Plain text
- Creates Property Web pages, Group pages, Availability
 Calendars, Cleaning Schedules & more on your own Website, with photos, videos, maps & reviews
 - Generates Property Owner Statements, Housekeeping Schedules, Booking Reports,
 Spreadsheets, Bar Charts, Pin-up Calendars & more

- Provides Direct Online Bookings with AvailabilityOnline.com
- Interfaces with VRBO and other sites
- Syncs with BookingPal & RedAwning
 - Provides iCal and XML exports
 - Exports financial information to QuickBooks[™] or Quicken[™]
 - Optionally syncs with Outlook
 Calendar[™] and your mobile device
 - Replies to Rental Inquiries
 - Interfaces with eRentalLocks
 - Provides Credit Card processing, Skype/WhatsApp calling, Data import
 - Tracks Expenses & Work Orders And much More!

Vacation Rental Management Software

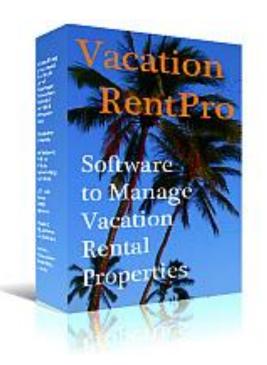
Vacation RentPro

Multi-User Ready and Fast!



- All information can be updated and viewed simultaneously by multiple users on a local network.
 - Provides immediate startup and response time.
- Resides on your own PC or network, giving you complete control of your data's security and "up-time", with no recurring costs.
 - Remote access is available using 3rd party tools.
 - (See FAQs page: www.VacationRentPro.com/FAQs.htm)

Starting at Only \$199



NO Recurring Costs

Includes first year of updatesThe best value for a Full-featured system

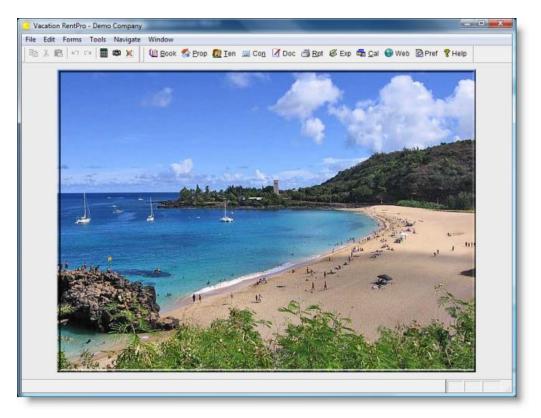
www.VacationRentPro.com

The following Screens provide a brief tour of the software...



You can Download an Evaluation Trial at: <u>www.VacationRentPro.com</u>

Main Screen



The Main Screen houses all forms and functionality of the software. Along the top, are menus and toolbars, which provide access to all of the program's features. You can specify your own background image in the User Preferences.

Vacation RentPro

Quick-start Launcher



The Launcher can optionally appear upon startup. It provides quick access to the most commonly used features.

Bookings form

Bookings - A New 🗙 Delete	ententententente		el	14 4	F H	2 Refre	sh 🏟 Op	otions		🍸 Filter	Show: 0	Current & Future Booking	s	~ A	ctive Properties	
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The Bookings form is used for viewing and managing bookings.

- Clicking on a Booking in the timeline grid will display its information in each of the tabs above.
 - User-defined "Filters" can be selected in the top-right corner. Note that all forms can be resized to display more information.

Bookings Timeline

ID 1	001	Sunnyside	Alan Sa	wyer 11/27/202	3 - 12	2/04/2023	3 (71	Vts \$10	0/nt) \$91	6.80 H	II 808-5	55-1212	alanten	ant@yah	oo.com									VR	BO		!Pr	it Due-	Partial
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10)12	MR-102		Myrtle Greenbac	808	Nov 30	2023	Dec 10	1,200.00	Referra	Signed /				N	Ayrtle (Greei	nback	(~

Bookings are displayed in a Timeline with user-defined color coding.

- They can be viewed by either Booking or Property (see next screen).
 - Tentative and Quoted bookings for the same time period can be shown simultaneously
 - Clicking on the column headers changes the sort order.
- Each booking's status is displayed in the grid along with any Alerts.
- More dates can be shown by expanding the form or by changing the Timeline Compression.

View by Property Timeline

ID 1001	Sunnyside	Alan Sa	wyer 11/2	<mark>7/2023 -</mark>	12/04/20	23 (7 Nt	s \$100	/nt) \$91	16.80 H	<mark>II 808-5</mark>	555-1212	alanten	ant@yahoo	o.com						VRE	30		Pmt Du	e-Parti	al			
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- Bookings can also be viewed by property (one line per property).
 - Rates can optionally be shown for open days.
- Double-clicking on a booking will show that booking's information.
 - The Property's Location, Beds/Baths, etc. are displayed.
- You can also search Availability using the "Find Available" button.
- The Timeline Compression can be changed to allow up to 5 years to be displayed in the Timeline.

Bookings Rental Info

Rental Info Billing Work Flow	Reminders	Fees	Misc	Cleanings	Commissions	Notes
Book ID 1001 Entension of Property Sunnyside Condo	Help Rates \$120. Rate Weekend Da	100.00 Daily	 ✓ ✓ ✓ Ø 	Auto Lock 🔐	Adjustment Weekend Adj Total Rent Total Fees Rent + Fees	0.00 0.00 2 700.00 1 95.00 2 795.00
Check in In 3 days 11/27/2023 at 3:00 PM A Check out 12/04/2023 Mon Mon at 11:00 AM A Nights 7 Adults 2 Childs 0 Pets 1	Status Agent Reason Ad Source	Partial Paid (Agent) Susie S Wedding VRBO.com	 ✓ 2 tone ✓ ✓ ✓ ✓ ✓ 	Lo	ales Tax 4.7120 % dge Tax 7.2500 % Security Deposit tal before Process Fee	37.46 57.64 0.00 2 890.10

- The first page of the Bookings form contains the rental information including dates, rate, taxes, etc.
- You can track the booking Status, Agent, Ad source, Special check-in/out times, Number of occupants, etc.
- Note, that most of the booking options are pulled in from the selected Property and can be overridden.

Booking Billing Info



Rental Info	Billing	Work Flow	Reminders	Fees	Misc	Cleanir	ngs	Commission	5	Notes	
Process Fee or Ca Based on: O Tota	l Rent 💿 Total S	ale	Payments	Due 11/12/2023	Received 11/12/2023	Type	Amount 500.00 416.80		Notified	Ref	
Total before Proces		90.10 26.70	Payment D	Due Notice -No	t Specified-	~	D 🖄	Notified			
2 Additiona	Fees	0.00		4		ent Schedule	2	Final Sale Total Paid		16.80 00.00	
CC #: 1111 Vis	a Exp	Note	Bil	Uns ling Notes	cheduled Pmts [0.0	0F	Reverse Deposit Amount Due		0.00 16.80	2

 The Billing Info page of the Bookings form maintains all payment information related to an individual booking. You can add and view payments received and generate payment schedules based on terms you define. A processing fee or cash discount can be calculated depending on the payment method selected. Credit card information is password protected and stored in encrypted format.
 Payments can be processed by clicking the "\$" button (including preauthorizations, charges, refunds & cancels).

Booking Work Flow

Rental Info	Billing	Work Flow	Reminders	Fees	Misc	Clear	nings	Commissions	Notes
		Template		Sent	Re	ceived	Log	2	
Rental Ag	reement (RA) G	eneric Rental Agreeme	nt - F 🗸 🖻 🙆	09/01/2019	09/0	1/2019 🖪 🗹	09/01/1	19 12p JD: Sent GenRAHtr	m (1055) 🔺
Welcome Info / Cont	firmation [WI] S	unnyside Welcome Info) 🗸 🗁 🗐	09/01/2019	 Image: A set of the set of the	I		19 12p JD: Sent Confirmed	· · ·
Rental	Receipt [RR]	ental Receipt - Html	V 🗁 🛐				09/01/1	19 12p JD: Rcvd GenRA H	tm (1055)
<u>? Tip</u> Ar	rival Info (AI)	Not Specified-	v 🗁 🙆						
User-define	ed Doc 1 [D8] Q	uote Follow-up - Html F	orm: 🗸 🗁 🛐						
User-define	ed Doc 2 (D7) -N	Not Specified-	v 🖻 😘		•				
Thank	You Note [TY] T	hank You note	S						
Auto Save after Se	ending Emails					Open Docs Folder	•		Ŧ

 The Work Flow page of the Bookings form tracks the flow of documents and other tasks for each booking. You can select the documents and emails you wish to generate, and then print or email them from this page. Sent dates are filled in automatically.
 Documents and emails are generated from Templates you define, and can merge any information from the booking, tenant or property. They can be sent to the individual tenants, cleaners, managers, owners or any other parties.

Booking Reminders

Rental Info	Billing	Work Flow	Remin	ders	Fees		Misc	Cleanings	Commissions	Notes
Set Default Reminde	rs in the Properties	form > Misc tab. Remind	lers are ignore	ed if Bkg Sta	tus = Quoted		How	o Create Email Reminde	<u>rs</u>	
Reminder 1 Not	ify manager for ai	rport pickup		Alert on	11/27/2023		Complet	ed 🔳	-	
Reminder 2 [Se	nd TY]			Alert on	11/27/2023		Complet	ed 🛛	~	
Reminder 3 [Se	nd Is Ok?]			Alert on	11/27/2023	•	Complet	ed 🗖	✓	
Reminder 4				Alert on		•	Complet	ed 🗖	~	
×										
Return Security De	posit on	Amount	0.00 F	Returned		N	ote		N	

- The Reminders page tracks additional items associated with the booking. These include any user-defined Reminders, when the Security Deposit was returned, the amount returned, and any related Notes.
- Note that Reminders can be automatically generated for each new booking based on default reminders defined for each Property.

Booking Fees & Discounts

Ren	ital Info	Billing Info	b	Work Fl	ow	Remind	ers	Fees		Misc		Cleaning	s	C	ommissions		Notes
	F	Fee and Disco	unt 1	Types must fir	st be add	ed in the F	ee Types	form. (C	Click fo	older bu	tton belo	ow on the	left)		<u>Help</u>		
⊡	F	Гее Туре		Short Note	Fee % (or Amt)	Base Fee On	Amount			Sales Taxed		Apply Proc Fee		Calc Com		^	
	Cleaning	fee	\sim		75.00	Fixed \sim	75.0	0 0	0	Yes 🗸	Yes 🗸	\checkmark					
7	Administra	ative fee	~		20.00	Fixed 🗸	20.0	0 0	0	Yes 🗸	Yes 🗸					_	
																7,	
Use ne	gative values	s for Discounts	ş	Std Persons	2 Tota	al Fees	95.0	0				I					1

- The Fees page of the Bookings form is for specifying additional fees or discounts such as cleaning fees, admin fees, boat rental, extra persons, 7th night free, coupon discounts, opt-in & opt-out fees, etc.
- Fees can be entered as a +/- Percentage or a Fixed amount. You can also specify Min/Max Day "Triggers". You can specify how each fee or discount is taxed, and whether it is based on Rent, Total Sale, Extra Persons, Nights, Pets, etc.
- The Properties form allows you to set up which fees and discounts to include automatically when new bookings are created.

Booking Misc page

Rental Info	Billing	Work Flow	Reminders	Fees	Misc	Cleanings	Commissions	Notes
Door Lock Code	387-187-2675, (2	20: 🔍 Booke	end Blockout Override	No Override (D	u√ 2	Booked on 09	//01/2019 💽 🗹	
OLB Channel	OLE	Email	OLB Booking ID	[Canceled on		
Tax Received is	Revenue 🛄 Pi	rocess Fee is Revenu	Specify ID if OLB I Ie	Booking Failed to Ir	• •	entative Follow-up		
Keep Web Cale	ndar Dates Oper	1						
Flags ? 🗍 Flag1	🗍 Flag2	Flag3	Ready to	o Post to Quicke	n or QuickBook	s 🗌 🙎 Posted 🚺		

- The Misc page provides other options and information.
- You can override automatic "Bookend Blockouts" if needed.
- You can generate a "Door Lock Code" (using eRentalLock) or store your own code.
 - You can set a Follow-up date for Quoted or Tentative bookings.
 - You can flag it as "Ready to Post" to Quicken or Quickbooks.

Scheduled Cleanings

Re	ental Info	Billing Info	Work Flow	Remi	nders	Fees	Mi	isc	Cleanings	Commissions		Notes
				Schedu	led Cleanin	gs				Help		
Ð	Туре	Cleaner	Clean on	Cleaned	Pay	Paid		Notifie	d Confirmed	Note	^	
×	▶ Ch 🗸	(Cleaner) Island Cle	03/04/2021 💌 🗸		75.00		*			Check sofa bed		
Y												
											~	
	Op	tionally send Cleaning Notic	ces and specify Note	s to the Cle	aner for the	selected clear	ning. (Y	/ou can als	so use Prep Note of	n the Notes page).		
Cle	aning Not	ice Sunnyside Cleanir	ıg Notice 🗸 🗁 皆) Notifi	ed		Confi	rmed		Note Check sof		

- The Cleanings page of the Bookings form tracks one or more Cleanings associated with each booking.
- In addition to the normal Check-out Cleanings, you can optionally schedule and track Interim Cleanings, Tidy-ups or Linen Service.
 - You can also generate and send Cleaning Notices for each cleaning.
 - Special Notes to the Cleaner can also be specified, which will appear on the various Cleaning and Housekeeping Schedules.

Booking Commissions

Rer	Rental Info Billing Info		Work Flow		Reminders		Fees	Misc	Cleanings		Commissions		Notes
		Resources must firs	t be a	added in the C	ontacts and	Resourc	es form, and	I flagged to Ac	cept C	ommissions	s <u>Help</u>		
	Туре	Resource		# Short Note	Com % (or Amt)	Base Com On	Amount	Paid	Tax able		Internal Note	^	
	Con 🗸	Mike Manager	\sim	Mgmt Fee	20.00	1) % (🗸	140.00	•					
7	Reve 🗸	Susie Agent	\sim	Referral Fee	15.00	1) % (🗸	105.00						
												~	
	Total Commissions 140.00 Revenue after Com 560.00 Total Sale after Com 776.80											-	

- The Commissions page of the Bookings form is for specifying any commissions associated with the booking.
- Here you can also track Pre-payments made to Owners, which are then deducted on the Property Statement reports.
 - You can also track and report on Revenue Shares.
- The program calculates commissions based on percentages or fixed amounts and keeps track of when commissions were paid.
 - There is an associated Commissions report also.

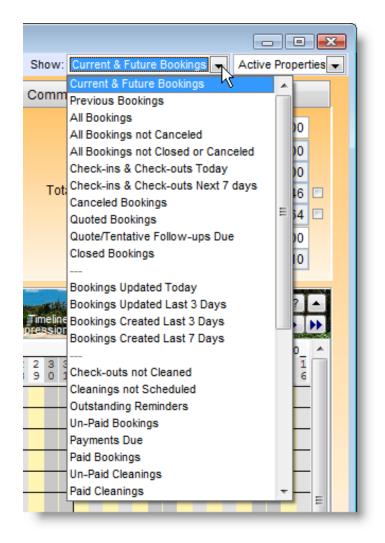
Booking Notes

Rental Info	Billing Info	Work Flow	Reminders	Fees	Misc	Cleanings	Commissions	Notes
			fo shows on various	reports. Prep	Note on clear	ning schedules. Ti	p: Press Ctrl+D for Dat	e Stamp.
	sted checkout at 1:	30pm						A
								-
Other Info Lockbo	ox: 1234	_	Memo1			Memo2		A
		-	1					-
Prep Note Leave	extra linens 🔍 🔍	Source		٩	Enter	ed By markh	09/19/2007	1:46:20 AM

- The Notes page of the Bookings form is used to enter internal notes, or notes that you wish to be included on various correspondence in the Document Templates that you define.
 - Notes can include things such as a Lockbox code for the tenant, airport pickup instructions for the manager, etc.
 - A Preparation Note can also be specified which is shown in the Cleaning schedule notes for the previous booking.

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Pre-defined Filters



- The Pre-defined Filters dropdown lists at the top of the Bookings form provide the ability to show different groups of bookings depending on their current status and other criteria.
- In the "Properties" drop-down, you can select active/ inactive properties, property Locations, or individual properties. You can also create additional "user-defined" filters and add them to the list.

Vacation Rental Management Software

Vacation RentPro

Bookings form Options

Option		~
ide	Find/View Records	
_	Print or Export Records	
3	Export listed Tenants to Excel, CSV or Print Labels	
*	Open Another Instance of this Form	
	Show Total of any Booking Extensions	
92	Copy Rate Quote to the Windows Clipboard	
nt 🛯 🎞	Show this Booking in the Floating Calendar	
*	Create or Show Reviews for this Booking or Property	
6	View Property Website & Other Links	
Bi 🗯	Send Bulk Email for the Bookings listed	
	Send Separate Emails for the Bookings listed	
20(Create/Update Outlook Calendar Entry for this Booking	
	Delete Outlook Calendar Entry for this Booking	
tes 🚊	Print or Email <u>R</u> eports and Calendars	_
r 2	Print or Email Invoice	
11) 785 🕞	Duplicate this Booking (or parts of it)	_
rjak	Update this Blockout Booking for Specific Properties	
au		
М	Create a New <u>E</u> xtension of this Booking Create a New: Owner Stay, External or Blockout Booking	
lo	Show All Extensions of this Booking in a Separate Form	
	Show All Linked (Lockouts) of this Booking in a Separate Form	
_	Clear all amounts (Owner Stay, Blockout, or Canceling w/Revenue).	
lie I	Copy Current Totals to the Notes	
	Lookup Timeshare Owner	
Oth	Other Options	

 All forms have additional functions and options available via the "Options" button located at the top of each form.

This image shows the Bookings form options, which provide many useful features related to Bookings. Vacation Rental Management Software

Find Availability

	🍕 In	nport	٩	Find Av	ailable	Timeline	(1)	•
	Toda	у	Go To	44 3	🖣 Bac	k Fwd	١	₩
111	7 2023 11111 56789	222	222222 345678		234567	June 11111 8901234	111	11
ler		Th	omas					

😑 Search for Available I	Dates		X
After makin	ng selections, click 'Sele	ct Properties' to view the res	sults
	Show Properties whic	h are Available for:	Click for Help
Check in	01/18/2022	 All Dates Available Any Available 	2
Check out	01/25/2022 Tue	O Ignore Dates	Clear All
Site / Resort	Location	Category	
	 ► Haleiwa, HI ▼ 2 Turtle Bay, HI 	• •	▲ ▼ ▼ Q
Ranges allowed (E)	c 2-5) Property Type	Owner	
Bedrms Baths			
Max Persons	Amenities	/	
Max Rate 100-150			A 🔻
Check Rules	~		2
Prop ID or			-
Short Name	Template	for Creating List	
Select Propertie	es (1)		 Image: Image: Ima
Apply	Clear	e List Show Range Ca	ancel

 Clicking the "Find Available" button in the Bookings form allows searching available properties using any criteria. Clicking "Apply" will display the available properties in the Bookings form Timeline.

Properties form

🤮 Properties - Sunnys	Properties - Sunnyside Condo															
🗈 New 🗙 Delete 🕞 S	ave 🔆 Cancel		N 2 Refrest	o 🏘 Optio	ons					Y Filter	Sh	ow: A	ctive and S	Share-from	n Properties	~
Property Info	Contacts	Documents	Amenities	W	/eb	Web Pos	t F	hotos	М	lisc	Accour	nts	Interfa	ace	Links	Notes
Prop ID 1001	Name Suni	nyside Condo			Sho	ort Name	Sunnysid	е					*Activ	ve 🗹	History	<u>Help</u>
Addr1 555 Sur Addr2	ny Shores Ave, #	301	b				10				L Alt. Lai			32856,-1	58.143027	
City Sunny Shores Check-In Time 3:00 PM State HI PC 99999 Cntry US Phone 555 222-1212 Doc																
Phone 555 222-1212 C Category Short-term C C Category Short-term C C Category Short-term C C C C C C C C C C C C C C C C C C C																
Baths 1.0			ocation Hale		- -		kgroup			- -]		Securi	ty Depos	it •	0.00
Share from -Not Speci		Share from -Not Speci	fie v fro	e -	missions Specifie		Property Color	'					s Fee or C on: 01		ic " nt	3.00 % Sale
🖍 Recent 🔍 Fin	6 Found: Activ	ve and Share-fror	n Properties													😔 Web Links
D	Property Na	me	Short Name	<u>Br/B/B</u>	<u>Owner</u>	Cinr Mo	<u>r Aqnt</u>	Group	<u>Site</u>	Loc	Cat W	<u>kqrp</u>	Sh Rates	Sh Fees	Sh Come	<u>City</u> ^
1005 Mountain	Retreat 101		WR-101	2/2/2	Joe Owil	sland Mik	M	N Sho	Sands	Haleiw	Short-t O	wned	Sunnysid	Sunnysi	d	Sun City
_	Retreat 102					sland Mik					Long-t O		Sunnysid	Sunnysi	d	Sun City
▶ 1001 Sunnysic	le Condo					sland Mik					Short-t O					Sunny Sh
1002 Tiki Hut 1003 Water Ga	rdens 401					sland Mik sland Mik		S Sho			Short-t O		Sunnyeid	Sunnyei	4	Sun City Sun City
	1 400				500 1101			0.010						ounnysh]	oun ony v

The Properties form is used for maintaining all information, preferences and the default booking values for each property.

Property Info

Propert	y Info	Contacts	Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Links	Notes
Prop ID	1001	Name Su	nnyside Condo		SI	hort Name [®] Sunr	nyside			*Active 🗹	History	<u>Help</u>
Addr2	555 Sur	nny Shores Ave,	#301	b					Lat, Loi Alt. Lat, Long			26
City State	Sunny S HI	Shores PC 99999	Cntry US				6				n Time 3:00 It Time 11:0	
Phone	555 222	2-1212	٩ 6		Doc Photo	%MyFilesFolde	er 📴		•	Total Sales Ta	x Rate 4.	7120 % 🗂
Bedrms Beds			Site	e / Resort Sands F	Resort 🗸 🛛	Categ	ory Short-tern	n 🗸 🖻]	Lodge Ta	x Rate 7.	2500 % 📋
Baths	1.0			Location Haleiwa			up [•] Owned Pr			Security Dep	osit	0.00
Share from -1	Rental Ra Not Speci		Share from -Not Spe	Share .	Commission: Not Specifie		operty Color			s Fee or Cash D I on: O Total R		3.00 % Sale

The Property Info page of the Properties form contains basic information about the property, including default check-in and checkout times, tax rates, security deposits, etc. The buttons in the lower left provide access to the property rental rates, default fees and commissions. You can also group properties by Location, Category, etc., and specify a default Cash discount or Processing fee.

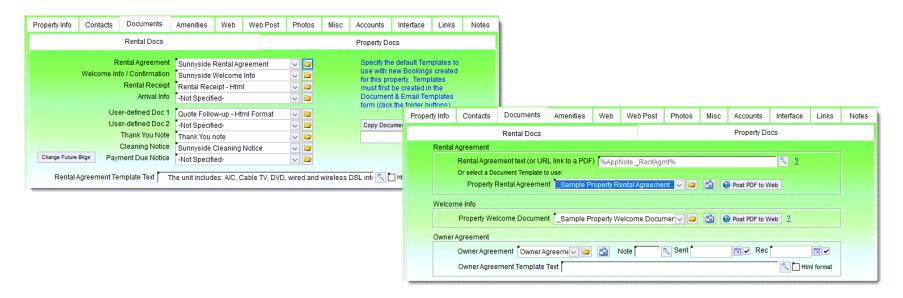
Property Contacts

Property Info	Contact	s Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Links	Notes		
Change Fu		Primary Owner Primary Cleaner Primary Manager Primary Agent	(Owner) Joe ((Cleaner) Isla (Manager) Mil -Not Specified	nd Clean (e Manag	ers [Cleaner Charges 75.00 Pay Cleaner per Extra Person 10.00						
		for this Property to view Contacts)	Cleaner Is Manager I Owner Jo Plumber F Recreation	· ·	aners ager			the Cont form. (Cl Changin Options	s must first be acts and Res lick the folder g Cleaners? button on top	ources buttons) Use the to Change			
						_		the Assig Future B	gned Cleaner ookings.	on All			

The Contacts page of the Properties form allows you to track various parties and places associated with the property. For example, plumbers, managers, owners, cleaners, and even restaurants and attractions, in case tenants ask for recommendations.

 You can optionally specify a required funds on account balance and a default cleaning expense.

Property Documents



- The Documents page of the Properties form is for specifying the different Document Templates that will be used, by default, for the bookings associated with this property.
- You can also generate Property specific Documents. And upload them to your website as PDFs.
- Property Management Agreements can also be generated and sent to Owners from this page.

Property Amenities

Property Info Contacts	B Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Links	Notes
Amentities for this Property Amenity Types must first be added in the Amenity Types form (click the folder button).	Amenities : Interne Amenities : Interne General Amenities General Amenities General Amenities General Amenities General Amenities General Amenities General Amenities General Amenities General Amenities	et Includes Wifi : A/C - Air Cor : BBQ : Bike Path : Ceiling Fan(: Elevator : Jacuzzi : Lanai with F : Microwave : Ocean View : Parking	ditioning s)	•		Tip: F Copy Prope Amen Share	Copy Amenities Right-click on it to (or Remo erties. hities Notes to admenities fro Specified-	a single Ame we it from) m display on W	Inity to ultiple /eb pages	

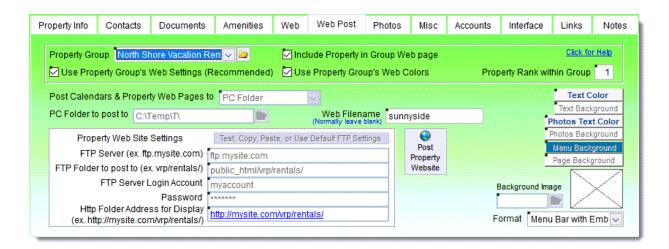
- The Amenities page of the Properties form is for specifying which amenities the property offers.
- Amenities are selected from a user-defined list, which is shared between all properties.
- A list of Property Amenities can then be automatically included in various document templates or on the Property web page.
 - Amenities can also be Shared between similar properties.

Property Web Info

Property Info	Contacts	Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Links	Notes			
						Click	for Help	Go	to App Notes					
		Web Text						Web Option	IS					
	Blank us Meta Title 2 Copy Sunnyside Condo with Ocean View Property Name Name													
	Alternate Title 2													
Short Pro	operty Summa	ary 2 3rd Floor,	Elevator, Bike	Path, Be	ach Park, Oce	an View				٩.				
Group	page Summa	ary 2 Our cozy I	oeachside con	do is a g	reat place to "O	Get away fro	m it all"			٩				
Long Prop	erty Descripti	on 2 Welcome	to our Sunnys	ide Cond	lo!									
[] HI	tml format		can display pr	onertv su	mmarv text an	d long desc	rintions (i	ncludina Htm	Content) for	each 💌				
Alternate L	ong Descripti	ion <u>?</u>								*				
(Plain	text only)									Ŧ				

- The Web page of the Properties form is for specifying short and long descriptions, along with how the Property Web page, Availability Calendar, Cleaning Schedules and Rates are posted to the web.
 - You can also include Maps, Weather and Videos in web pages.
 - The web posting feature is optional and is included.

Properties Web Posting



- The Web Post page of the Properties form is used to specify the website destination for your web pages, and the format options to use. There are various types of web pages that VRP can optionally generate and post:
 - Property Web pages (with Photos, Maps, Videos, Weather, Descriptions, Amenities, Calendars, Rates, Inquiry & Booking links, etc.),
 Property Group Web pages - with links to each Property page,
 Availability Calendars, 4) Rates, 5) Cleaning Schedules, 6) Html Classified Ads, 7) Bookings Lists, and 8) Bookings Lists for Owners.

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Properties Photos



- The Photos page of the Properties form is for selecting photos.
- Up to 40 photos can be selected (with descriptions). There are also
 32 Site & Location photos, for a total of 72 photos per property.
 - You can easily drag and drop photos to change positions.
 - There is a built-in photo resizer, and a pop-up on mouse-over.

Property Misc Page

Property Info Contacts Documents Amenities Web Web Post Photos Misc Accounts Interface Notes											Link
		Note: You	ı can Right-click	on value	s to Update mu	Itiple Propert	ies		Click for He	elp	
	Misc 1		М	isc 2			Pay	ment Terms	& Reminder	s	
🗹 Include I	Property whe	n Checking for / n Updating Outl Dates Open for	look Calendar	, Private	View List or S	Sync File		No Pets		lard Pers	
🔄 🗹 Default t		enue 📋 Proce Date to Check- are Due		venue		Defau	ult Min N		Unless with	in 7	Days
Default ti Alert whe	he Cleaning en Cleanings	Date to Check- are Due	Out Date		on Method		ult Min N		Unless with Standard F	in 7 Persons	Days
🔄 Default t	he Cleaning en Cleanings ion Method	Date to Check- are Due	Out Date	Calculati	on Method Ues Display		ult Min N		Unless with Standard F	in 7 Persons Persons	Days

Property Info	Contacts	Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Links	Notes	Property Info	Contacts	Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Notes	Links
		Note: Yo	u can Right-click	on valu	es to Update m	ultiple Proper	ties		Click for He	elp				Note: Y	ou can Right-click	on value	es to Update mu	Itiple Proper	ties		Click for He	elp	
	Misc 1		М	isc 2			Pay	ment Terms	& Reminder	rs			Misc 1		М	isc 2			Pay	ment Terms	& Reminder	rs	
Property Typ	operty Type Condo - (HomeAway) 💟 🗁 Living Area					Near	Term Aut Days Aut	<u>iustments can</u> tomatic Rate tomatic Rate Lockout Par	Adjustment: Adjustment:	s s		Default Da	ays for Balan	ce Due prior t	o Generate Pmt o Check-In	60 🜲	ıle		N	Payr Welcome Inf	in Advance t nent Due No o / Confirmat Cleaning No	tice tion	0 🗢 -1 🜩 2 👽
(Sepa Sale	No-Tax Options Ad Source ID's to Remove Tax For (Separate with commas) Tax Exempt Stay Days (Remove for Stays longer than or equal to Sales Tax Sales Tax Sales Tax 0 Lodge Tax				or equal to)			ummary Par Doo				- Booking R Default Ren Default Ren Default Ren Default Ren	ninder 1 No ninder 2 [Se ninder 3	tify manager f	Create Email Ren or airpor Day Day Day Day	s s s0					after Check- otes & Inquir		5 🜩

The Misc (Miscellaneous) page of the Properties form contains various options for the property. You can define Parent/Child Property relationships for automatically blocking out dates when booking adjoining properties of a larger suite. User-defined Reminders can be set up as defaults for new Bookings. Payment terms, and many other options can be specified.

Property Accounts

Property Info	Contacts	Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Notes		
If using this feature, specify the exact names of the accounts / categories you have already set up in Quicken or QuickBooks Click for Help												
								In QuickBooks, use Bank account type. In Quicken, use Cash account type.				
	Rent Revenue (Income) Rent Revenue%C%							In QuickBooks, these are called Accounts. In Quicken, these are called Categories. Optionally append %C=Class.				
	ne) Sales T	Sales Tax Received%C%										
	ie) Lodge	Lodge Tax Received%C%										
Cash [ie) CC Pro	CC Process Fees Received%C%										
	Cleaning (Expense)				Cleaning Expense%C%				Or append %C% to use the Class: Sunnyside			
Ren	Rents Due (Asset or Other Asset) Rents Due%C%											
Se	curity Depos	its Held (Liabil	Liability) Sec Deposits Held%C%					Copy Accts from Property: Qu				
Fees and Co	Commissions Payable (Liability) Fees & Coms Payable%C%							Set				

- The Accounts page of the Properties form is for specifying the posting accounts that are used when optionally exporting transactions to either Quicken[™] or QuickBooks[™].
- This allows you to continue to use a single, full-featured accounting program and have all of your accounting data centralized in one place for tax and reporting purposes.

Property Interfaces

Property Info	Contact	s Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Notes / Links		
Interfaces are optional and require that you already have an account set up with the Third Party provider Tip: You can Right-click on values to Update multiple Properties												
Online Bookings In		Instant Quotes	HomeAway / Other		r Terms	Terms & Text		iCal Calendars		& Payments		
Show Book Online option in Web Page												
AvailabilityOnline.com Username vrpdemo PW ***********************************												
Link to 2-Week			Include Property during: 🗹 Availability Uploa					🛛 🖾 Rates Upload 🖾 Reservations Download				
Calendar Include Website link, Thumbnail link & Short Summary/Description when uploading Property Details to AO												

- The Interface page of the Properties form is for specifying settings for the various optional Interfaces.
- The AvailabilityOnline interface allows secure online bookings from your website.
- Instant Quotes can optionally be enabled in Availability Calendars.
 - Interfaces include HomeAway / VRBO, TripAdvisor, Expedia, Booking.com, AirBnb, BookingPal, RedAwning, & others.
- iCal Calendars can be used with VRBO, Airbnb, Google and others.

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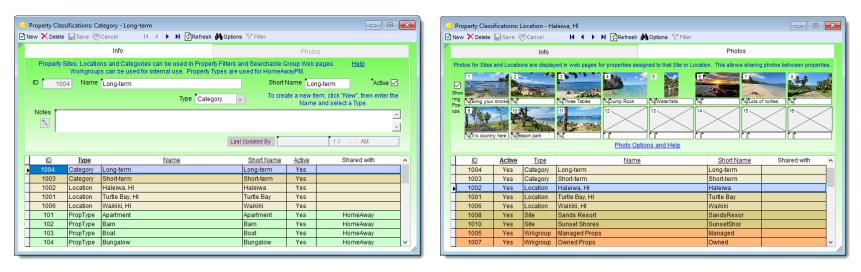
Property Notes & Web Links

Property Info	Contacts	Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Notes	Links		Property Info	Contacts	Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Notes Links
Notes car	n be inserted ir	Templates using	Placeholders.						Help	on Notes		I .	Notes can	be inserted in	Templates using	Placeholders.						Help	on Notes
		Notes					User-	defined Note	s			I 1			Notes					User-	defined Note	S	
Property	1										<u>^</u>	I 1		Go to A	pp Notes				He	lp on Cus	tomizing Note	Names	
Notes													Info1 Directions			ln Cinr ir				-⊂ G	Info3 uest Inst		*
											-		Info4		•	_	fo5			-	Info6		A V
Notes	Ocean view, Min 3 nights No pets, No	Max 3 neonle	* •	Rate R	ange \$100-* Ente		-710/wk, markh		Dpen I 8/01/2007 1		_		Info7		<u>_</u>] In]	fo8			-	Info9		Ā

Property Info	Contacts	Documents	Amenities	Web	Web Post	Photos	Misc	Accounts	Interface	Notes	Links
Links Air	bnb: https://	www.wrbo.com/1 www.airbnb.cor https://www.boc	n/rooms/1234		mboo-queen:	-studio.htm	<u>I</u>		Help or	<u>n Links</u>	▲
Thum	ibnail <u>http:/</u> endar <u>http:/</u> tbook ment <u>http:/</u>	Vacationwebpr Vacationwebpr Vacationwebpr Vacationwebpr	o.com/vrpdem o.com/vrpdem o.com/vrpdem	no/rental no/rental no/rental	s/sunnyside s/asunnyside s/sunnyside	20160302 htm agmt.pdf		<u>3 1</u>	Set Website, and Calendar automatically Posting web Website	links when	

- The Notes & Links pages of the Properties form can be used to keep various notes and web links for this property.
- There are also multiple User-defined Note fields that can be used for any purpose, with custom names.
 - All Notes can also be selectively referenced within Document & Email Templates and Property Description text.

Property Sites, Locations and Categories



- Properties can be grouped by: "Site/Resort", "Location", "Category", and "Workgroup".
 - Each Site and Location can optionally have 16 photos assigned.
- These photos are included in web pages for properties assigned to the corresponding Sites and/or Locations.
 - In effect, this allows displaying up to 64 photos per property.

Property Rooms

🧿 Pro	perty Roo	ms												×
		📕 Save 😻 Cancel	I4 4	▶ ▶ [Refree	sh 🊧 O	ptions	🝸 Filter						
"	Defining	Rooms is optional, and rooms. (Note: It is n											or more	
A	uto Save	Rooms for Property	Sunnyside C	ondo		~	٩	Сор	y Room	s from Pr	operty:	-Not	Specified-	\sim
				1	of 1 Be	droom	s Defin	ed						
	Room ID	Bedroom Name	Туре	<u>King</u> Beds	Queen Beds	Double Beds	<u>Twin</u> Beds	Murphy Beds	<u>Bunk</u> Beds	<u>Sleep</u> Sofas	<u>Child</u> Beds	<u>Cribs</u>	Optional Desc	^
	1001	Bedroom 1	Bedroo ~		1									
														¥
				1	of 1 Bat	throom	s Define	ed						
	Room ID	Bathroom Name	<u> </u>	<u>Tub/</u> Shwr	<u>Tub</u>	<u>Shwr</u>	Jet Tub	<u>Toilet</u>	Bidet		<u>C</u>	ptional	Desc	^
	• 1002	Bathroom 1	Full Ba' 🗸					1						
														*
-														

- Individual Bedrooms and Bathrooms can optionally be defined in the Property Rooms form, for interfacing with HomeAway/VRBO.
- This allows specifying which features each room has, (such as how many King beds, Queen beds, Cribs, Sofa-beds, etc).
- You can also specify the features of each Bathroom, (such as Tub/shower combinations, Jet Tubs, Bidets, etc).

Property Reviews

lew 🗙 De	elete 📕 Save	∛Canc	el	III III	> > 📢	Refresh 🚧 Op	tions 🍸 Filter	Show: All Reviews	~ A	ctive Prope	ertie	
		F	eview Ir	nfo				Not	es			
Review ID 1003 Review Date 08/04/2017 🐨 Stars s Property Sunnyside Condo 🗸 🗁 Help												
😜 Web	🔄 Active / S	how	Book ID		0 🗁 (0	ptional)	Tenar	t -Unspecified Te	nant- 🗸 🔍	(Optio	onal)	
				Book ID auto	o sets Prop	, Tenant & AdSro	c Ad Sourc	e VRBO.com		📄 (Optic	onal)	
💼 Title	Clean and o	quiet wit	h all the	comforts of	fhome						٩	
Review Very comfortable and quiet room. You can tell the owner really cares and takes care of the place. Great location and Lakeland Village is awesome! We will be back!												
	1 1	llage is	awesor			owner really o	cares and take	s care of the place.	Great location and	1	*	
	Lakeland Vi	llage is	awesor			owner really o	cares and take Ad Source	s care of the place.	Great location and	1 Notes		
Find Rev ID	Lakeland Vi	llage is <mark>Review</mark>	awesor s <u>Active</u>	me! We will	be back!		Ad Source	Title				
Find	Lakeland Vi 13 Found: All <u>Rev Date</u>	llage is Review <u>Stars</u>	awesor s <u>Active</u> Yes	ne! We will <u>Property</u>	be back! <u>Book ID</u>	Tenant	Ad Source VRBO	Title	Review Text Very comfortable a			
Find Rev ID 1003	Lakeland Vi 13 Found: All <u>Rev Date</u> 08/04/2017	Ilage is Review <u>Stars</u> 5	awesor s <u>Active</u> Yes Yes	ne! We will <u>Property</u> Sunnyside	be back! Book ID 0	<u>Tenant</u> -Unspecified	Ad Source VRBO VRBO	Title Clean and quiet w	Review Text Very comfortable Very comfortable			
Find Rev ID 1003 1014	Lakeland Vi 13 Found: All <u>Rev Date</u> 08/04/2017 08/04/2017	Review Stars 5	awesor s <u>Active</u> Yes Yes Yes	ne! We will <u> Property</u> Sunnyside MR-101	be back! Book ID 0	Tenant -Unspecified -Unspecified	Ad Source VRBO VRBO VRBO	Title Clean and quiet w Clean and quiet w	Review Text Very comfortable Very comfortable Very comfortable			
 Find Rev ID 1003 1014 1015 	Lakeland Vi 13 Found: All <u>Rev Date</u> 08/04/2017 08/04/2017 08/04/2017	Review Stars 5 5 5 5	awesor s <u>Active</u> Yes Yes Yes	Property Sunnyside MR-101 MR-102	Book ID 0 0	Tenant -Unspecified -Unspecified -Unspecified	Ad Source VRBO VRBO VRBO VRBO	Title Clean and quiet w Clean and quiet w Clean and quiet w	Review Text Very comfortable Very comfortable Very comfortable Very comfortable			
 Find Rev ID 1003 1014 1015 1016 	Lakeland Vi 13 Found: All <u>Rev Date</u> 08/04/2017 08/04/2017 08/04/2017	Review Stars 5 5 5 5 5 5	awesor s <u>Active</u> Yes Yes Yes Yes	Property Sunnyside MR-101 MR-102 Tiki Hut	Book ID 0 0 0 0	Tenant -Unspecified -Unspecified -Unspecified -Unspecified	Ad Source VRBO VRBO VRBO VRBO VRBO VRBO	Title Clean and quiet w Clean and quiet w	Review Text Very comfortable Very comfortable Very comfortable Very comfortable			

- Consolidate your Guest Reviews into one place from multiple sites.
- Then optionally, designate which reviews you wish to include in your website property pages.
- Reviews can be attached to individual Bookings, Tenants and Properties.
- You can also track of each Review's Source, and store additional Notes.

Property Rates

0	Duick	Tips! Click for Help	Rates for Pro	perty Sunnysid	o Cond					Last	Shari	ng Rates from	n		
				Cannyora	e Cond	10		× 1		Lasi	-Not	Specified-	1	0 %	6
nter	base	e rates for each year, then o	overlying season:	al rates.	Reco	mended Rate	s 🥄 Pi	review Rates	3		Nea	r Term Rate A	djustme	nts	
Сору	Rate	s from Property: -Not Spec	cified-	Copy, I)elete or	Adjust Rate	s 😜	Update Web	A	uto Save	Oper	Days Rate A	djustme	nts	-
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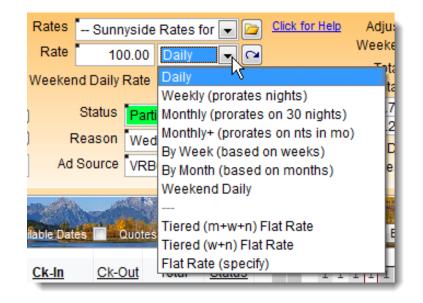
- The Property Rates form is for defining any number of Daily, Weekly, Monthly, Weekend, and Seasonal rates for individual properties.
 - Rates can also be Shared between properties (at a percentage!).
 - Rates can be defined as exact Amounts, or as Percentages.
- Check-in/out Restrictions and Minimum Nights can also be specified.
- The Rates Timeline displays the calculated rates, including any Automatic Rate Adjustments for both: Near-Term and small Open-Days gaps.

Automatic Rate Adjustments

- There is both a "Near-term" and "Open Days" Automatic Rate Adjustment feature which can be a powerful revenue driver.
- This allows defining automatic rate adjustments for both nearterm dates and/or open "holes" in your future availability.
- For example, rates can be automatically discounted for open dates in the next 3, 7, 14 days, etc. at different percentages.
- Rates can also be automatically discounted for small "holes" in your future availability based on how many days are open.
- Minimum Nights can also be automatically adjusted. For example, if only 1 or 2 nights are open, minimum nights on these days can be automatically adjusted down.
- There is also a "Minimum Gap" feature which helps avoid those 1 or 2 night openings from being created.

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Multiple ways to Calculate Rent



- In addition to Daily, Weekly, Monthly, and Weekend Rates, you have additional options for how to use those rates to calculate Rent.
- When creating Bookings or Replying to Inquiries you can select from the Rate Types shown to match your rate calculation methods.
 - There are also Tiered Rates which apply multiple rates in tiers.

Property Fees & Discounts form

0	Property Fees &	Discounts	
🗋 New 🗙 Delete 🔚 Save 🔆 Cancel	l 🔹 🕨 射 😰 Refresh	Options Trilter	
		are Default Fees for new bookings. To n. Use negative amounts for Discounts	
Click for Help on Property Fees		Sharing Fee	s from -Not Specified- 🔍
Total Fixed Fees 95.00	Property Sunnyside Cond	Copy Fees from Pro	perty: -Not Specified-
Fee ID Fee Type Short Note	<u>Fee % Base Min Max</u> (or Amt) Fee On Days Days	Default Sales Lodge Apply Is Ca Fee Taxed Taxed Proc Fee Rev Co	
▶ 1006 Cleaning fee V	75.00 Fee i: 🗸 0 0	Defa 🗸 🖌 🖌 🔽	Cleaning Fees Rect
1007 Administrative fe 🗸	20.00 Fee i: 🗸 0 0	Defa 🔽 🗹 🔽 🗌	Admin Fees Receive
1014 Discount 🗸	-5.00 17) X 🗸 7 0	Not 🔽 🔽 🔽 🔽	Rents Received
1015 Travel Insurance 🗸	15.00 2) % 🔽 0 0	Opt-l 🔽 🗌 🗌	Travel Ins Received
1016 Damage Waiver 🗸	10.00 2) % 🗸 0 0	Opt-(🗸 🗌 🔲 🔲 🗌	
			
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The Property Fees & Discounts form is for specifying additional rental fees and discounts, and their posting accounts. You can also specify which fees and discounts should be defaults for new bookings, how they are taxed, and other settings. Fees and discounts can be based on Pets, Extra Persons, Nights, Rental amount, etc. They can also be Shared between similar properties.

Property Commissions form

Property Commissions		(),), (P)-	AA .		Terrar				×
New X Delete Save Cancel II Specify Commissions for this property, a		● ▶ ▶ 😰Re				ie T	o change existing booking	te uea tha	
Commissions page in the Bookings form. F									m.
Click for Help on Property Commissions				S	haring (Com	missions from -Not Spec	cified-	-
Total Percentage 35.00 Proper	ty	Sunnyside Co	ndo	•	Сору	Coms	from Property:		-
Com ID Type Resource		# Short Note	Com % (or Amt)	Base Com On	Default Com	Sub Rev		Internal Note	Â
▶ 1001 Com 👻 Mike Manager	•	Mgmt Fee	20.00	1) % (🔻	V		Sunnyside Mgmt Comm		Ξ
1002 Com 👻 Susie Agent	•	Referral Fee	15.00	1) % (🔻			Sunnyside Sales Comm		
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	_								
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The Property Commissions form is for specifying default commissions and their posting accounts, which can be used as defaults for new bookings. Here you can also set up default Prepayments to Owners, and Revenue Shares with other parties. Defined Commissions can also be Shared between similar properties for easier management.

Owner Timeshares form

🥝 Owner Tim	neshares							×
🔁 New 🗙 Dele	ete 📕 Save 🥳 Car	ncel 🖡	(()) 🖗	Refres	sh 🙀 Options 🍸 Filter			
// Timeshares a	ire used by the Prope	Sp	ecify periods for	each (owner's Timeshare of the selected Property		Click for H	elp
Statement and Grouping by (d Bookings reports (w Owner). They allow Owner when a prope	when Tin	neshares for Pro	operty	Water Gardens 401 🔍 🔍 🖨			
	wned. See Help for d	-			Limit Properties to This Owner:	-Not Sp	ecified-	
Cor	py or Delete Timeshar	res by Year	🗹 Auto Save		Copy Timeshares from Proper	ty: -No	ot Specified-	\sim
	Period Name	From	<u>To</u>	Days	Owner	Activ	e <u>Note</u>	^
1001 01	01	1/04/2019 📧	01/10/2019 📧	7	Joe Owner	~ 🗹		
1002 02	2 01	1/11/2019 📧	01/17/2019 📧	7	Bob Woods	~		
1003 03	i 01	1/18/2019 📧	01/24/2019 📧	7	Joe Owner	~ 🗵		
1004 04	01	1/25/2019 📧	01/31/2019 📧	7	Bob Woods	~ 🗹		
1005 05	i 02	2/01/2019 📧	02/07/2019 📧	7	Bob Woods	~ 🗵		
1006 06	02	2/08/2019 📧	02/14/2019 📧	7	Joe Owner	 ✓ 		
1007 07	02	2/15/2019 📧	02/21/2019 📧	7	Bob Woods	~ 🗹		¥ .

- You also have the ability to manage and report on Timeshares (or properties with Fractional Ownership).
 - You can define the periods that each owner owns a property.
- This can also be used for historical reporting to previous owners (after a property is purchased by a new owner).

Tenants form

New 🗡 Delet	te 🔛 Save 🔆 Cancel		🛚 🎅 Refresh 🏙	Options 🛛 🕅	Filter Show: A	ctive lenants	•
Te	nant Info	Relations		Stats / Last I	Inquiry	l I	Notes
Tenant ID	1001 Name	Alan Sawyer			Shor	t Name 📶	an Sawye
	siness renter			Phone1	808-555-1212		<u>م ۵ ر</u>
	1 South Street			Phone2			
Addr2				Email1	alantenant@yah	100.com	् 🖻 😒
City Su	n City			Email2			् 🛍 😭
State HI	PC 91919	Cntry	7	Travels w	ith 2 Adults	0 Child	s 0 Pets
Bill To						3 BORROOM	0000 0000000
			111	1 Vico	Eve	Note	Kasa Dava
1	Vert Unon Booking		111 CC #:	1 Visa	Exp	Note	Keep Days
	Nert Upon Booking 💆	Active		1 Visa	Exp	Note	
Find	15 Found: Active Te	Active	CC #:				0
	15 Found: Active Te Name	Active	CC #:	1 Visa <u>Bill To</u>	<u>Type</u>	Note	
Find Tenant ID	15 Found: Active Te <u>Name</u> -Unspecific Tenant-	Active	CC #: Short Name		Type Unknown	City	State
Find	15 Found: Active Te Name	Active	CC #:		<u>Type</u>	City	0
Find Tenant ID	15 Found: Active Te <u>Name</u> -Unspecific Tenant-	Active	CC #: Short Name		Type Unknown	City	State
Find Tenant ID 1 1001	15 Found: Active Te <u>Name</u> -Unspecific Tenant- Alan Sawyer	Active	CC #. Short Name -Unspecif- Alan Sawye		Type Unknown Business rent	City	State
Find <u>Tenant ID</u> 1 1001 1014	15 Found: Active Te Name -Unspecific Tenant- Alan Sawyer Brandy Smith	Active	CC #. Short Name -Unspecif- Alan Sawye Brandy Smi		Type Unknown Business rent Vacationer	City	State
Find Tenant ID 1 1001 1014 1012	15 Found: Active Te Name -Unspecific Tenant- Alan Sawyer Brandy Smith Cyndi Stone	Active	CC #: Short Name -Unspecif- Alan Sawye Brandy Smi Cyndi Ston		Type Unknown Business rent Vacationer Vacationer	City	State

The Tenants form is used for maintaining and viewing information about tenants. You can categorize tenants for future reference and bulk mailings. You can flag "problem tenants" so that you're Alerted when creating new bookings. The buttons next to the phone and email addresses allow emailing, Skype[™] and WhatsApp[™] calling. Statistical info and Last Inquiry info is automatically saved. Notes can also be saved for future reference.

Tenant Relations

Tenant Info	Relations	Stats / Last Inquiry	Notes
Click for Help Tenant Doc	1 Tenant notice about Specia	Sent Ils 🗸 📴 🛐 02/20/2010 🖼 🖌	Received
Tenant Doc			
Advert Sent: SpecialsAd Notes	1: 2010-02-10		
Birthday 05/11/2055	R Anniv R C	ampaigns 1) 02/10/2010 👿 🗸 2) 🚺	

- The Relations page of the Tenants form can be used for generating emails from your custom Templates for things such as notifying guests about specials, sending Birthday wishes, following up on Inquiries, etc.
- These also work in conjunction with the Bulk Email features which can send and track email campaigns. You can note Birthdays, Anniversaries or other annual events, and specify recurring reminders which will notify you in advance along with the other Alerts.

Tenant Statistics

Tenant Info	Relations	Stats / La	ast Inquiry	Notes
				Click for Help
	Boo	king Stats		
Firm Bookings Avg Ni	ghts Last Check out	Booking Sales	Other Sales	Canceled Bkgs
1	7 09/14/2022	916.80	0.00	0
	Las	t Inquiry		
Last Inquiry Proper	ty Check In C	heck Out Nts A	d Source	Follow up
11/25/2011 🔟 Sunny	/side 🗸 12/05/2011 🖪 1	2/12/2011 7	VRBO.com	
		J LJ LJ LJ LJ		

Te	enant Info	R	elations	Stats / Last Inqu	iiry	Notes
Notes	1					<u> </u>
						.
Info1		A	Info2		Info3	<u> </u>
3		E		T		
Billing Notes	•		٩	Email Reminder		٩
Notes	🗁 Open Docs Folder]		Entered By markh	09	0/12/2007 10:12:08 AM

- Tenant Statistics are automatically maintained and can be used for quickly filtering on Tenants and sending email campaigns, or any other purpose.
 - Last Inquiry info can be auto saved when responding to email inquiries.
 - Notes can be stored for any purpose and included in Templates using Placeholders if needed.

Vacation RentPro

Tenants form Options

P Op	tions VFilter Show: All Tenants
3	Find/View Records
- F	Print Records
(Open Another Instance of this Form
0	Show Bookings for this Tenant
D (Create a new Booking for this Tenant
(Copy Tenant Name, Phone & Email from Floating Calendar
S) :	Send Bulk Email to the Tenants listed
ve S	Send Separate Emails for the Tenants listed
	Copy Name & Address to the Windows Clipboard
a (Copy current Address & Info to the Notes as Old Address
Ē 1	Print Envelopes
X	Export listed Tenants to Excel or Print Labels
ill 🖸 🛛	Create or Update Tenant from currently selected Contact in Outlook
(Create or Update Tenant from selected Contact in the Contacts form

The Tenants form Options provides the ability to Send Bulk Email and track promotional mailing campaigns using your own custom Templates. You can also quickly show existing bookings for a Tenant or create new bookings directly from the Tenants form. In addition, there is a feature to export all Tenant information to Excel for use with Mail Merge, and the ability to print envelopes & labels. All of these features work in conjunction with the Filtering features which allow processing only the Tenants you wish to work with.

Alerts Manager

Alerts TOC ummary TOC TOC TOC TOC	DAY: 1 DAY: 1 DAY: 1 DAY: 1 DAY: 1	Check Out (Tiki Hut) Un-sent Cleaning Notice (Water G Cleaning due (Tiki Hut) Security Deposit to Return (Mount: Un-sent Pmt Due Notice (Tiki Hut) Tenant Payments due (Tiki Hut and	ain Retreat 10	artiae)				How to Sc	shedula			
now All Alerts	3	~	🗐 Sene	d Emails	& Texts	. 🥑 Set as C	leaned	Email & Te:	U.a	lp on Aler	<u>ts Defi</u>	ne Custom Al
Property		Alert	Alert On	Days	Sel	Tenant / Contact	Status	Check In	Check Out	Src ID	Ad Src	Cleaner
(Contact)	Action	Birthday or Anniv	05/07/2022	-578		Joe Owner				1003		
Tiki Hut	Action	Send Pmt Due Notice	11/28/2023	-8		Steve Hirch (no em	Partial Pa	12/08/2023	12/18/2023	1010	TripAdv	
Tiki Hut	Action	Payment Due 1,806.48	11/28/2023	-8		Steve Hirch (no em	Partial Pa	12/08/2023	12/18/2023	1010	TripAdv	
Sunnyside	Action	Payment Due 416.80 (CC)	11/30/2023	-6		Alan Sawyer	Partial Pa	12/10/2023	12/17/2023	1001	VRBO	
MR-101	Action	Return Deposit	12/02/2023	-4		Brandy Smith	Refund D	12/02/2023	12/05/2023	1014	VRBO	
WG-401	Action	Send Cleaning Notice	12/06/2023	Today		Tom Graph	Partial Pa	12/02/2023	12/10/2023	1006	VRBO	Island Clea
WG-401	Action	Expense Reminder: Let plumber	12/06/2023	Today		Pat Plumber				1004		
Tiki Hut	Action	Needs Cleaning	12/06/2023	Today		Joe Good	Closed	12/01/2023	12/06/2023	1005	VRBO	Island Clea
Tiki Hut	Action	Check Out	12/06/2023	Today		Joe Good	Closed	12/01/2023	12/06/2023	1005	VRBO	
Tiki Hut	Action	Check In	12/08/2023	2		Steve Hirch (no em	Partial Pa	12/08/2023	12/18/2023	1010	TripAdv	

The Alerts Manager automatically displays any outstanding alerts. It includes various types of Alerts which are generated as part of the Bookings workflow and other events. These include things such as user-defined Booking Reminders, approaching Check-ins and Check-outs, Payments due, Cleanings not cleaned, Deposits to return, Expenses, Planned work reminders, Tenants or Contacts Birthdays, Anniversaries, and more.

Vacation RentPro

Document Templates form

	Document Templates - Generic Rental Agreement - Html Format										-		
Ne	ew 🗙 Dele	te 🔚 Save 🛛	Cancel		🕨 🕨 👔 R	efresh 🚧 Opt	ons 🍸 Filter		Sh	ow: Al	Templates		
	Doc Info	Document	Rate Quote	Subject	Email Tex	t Attachmen	t Signatur	e Logo	Send To	CC:	BCC:	Reply To	D
				Modify th	e details for	this template	within each	tab above					
	Doci	Doc ID 1055 Name Generic Rental Agreement					ormat				Active 🔽		
	Short Name GenRA Htm							Copy this	Template to	a New	Template		
		D	ocument Type	Rental A	greement		-	Import I	Latest Samp	le Temp	lates		
Purpose of this Document Type This is used for generating Bookings form, and to opti Placeholders you can use						o optionally er	nail them to	tenants. T	There are n	nany			
Document Sample generic Html Rental Agreement which ca Note created with the built-in Html Editor using the "Ed				1 450 10 04510			lo oumonit e	in a uno					
	1	Vote create			reement wh	ich can be us e "Edit Html" t	ed for any pro utton on the	operty. Thi	is template It tab.	was a	ISO A		
	Remi	Note create	d with the built-i		reement wh	ich can be us	ed for any pro outton on the	operty. Thi	is template	was a	ISO A		
	Remi 23 Found:	Note create	d with the built-i		reement wh	ich can be us e "Edit Html" t Last Updated	ed for any pro outton on the By: markh	operty. Thi	is template It tab. 03/24/20	was a	Iso • •	e	
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	Remi 23 Found: Doc II	Note create nder All Template <u>Name</u> Sunnysi	d with the built-i	e /w Av Da	reement wh itor using th	ich can be us e "Edit Html" t Last Updated Doc Tr Inquir	ed for any pro utton on the By: markh pe r Reply	operty. Thi	is template It tab. 03/24/20	was a 10 06:1 Active	Short Nam	•	
	Remi 23 Found: Doc II 1030	Note create nder All Template <u>2 Name</u> Sunnysi Sunnysi	d with the built-i	e /w Av Da	reement wh itor using th	ich can be us e "Edit Html" t Last Updated Doc Tr Inquin	ed for any pro- outton on the By: markh	Documen	is template It tab. 03/24/20	Active Yes	ISO Short Nam)	-
	Remi 23 Found: <u>Doc II</u> 1030 1028	Note Create nder All Template <u>2 Name</u> Sunnysi Sunnysi Owner A	d with the built-i	e /w Av Da	reement wh itor using th	ich can be us e "Edit Html" t Last Updated Doc Tr Inquin Owne	ed for any pro utton on the By: markh pe / Reply / Reply	operty. Thi Documen	is template It tab. 03/24/20	a was a 110 06:1 Active Yes Yes	Short Nam Sunnyside	nt	
	Remi 23 Found: <u>Doc II</u> 1030 1028 1045	All Template Note Note All Template Name Sunnysi Owner A Generic	d with the built-i	e /w Av Date w/ Avail [reement wh itor using th tes & CC Dates	ich can be usi e "Edit Html" t Last Updated Doc Tr Inquir Inquir Owne Renta	ed for any pro- nutton on the By: markh pe / Reply / Reply r Agreement	operty. Thi Documen	is template It tab. 03/24/20	Active Yes Yes Yes	Short Nam Sunnyside Sunnyside Owner Agr	e mt	
	Remi 23 Found: <u>Doc II</u> 1030 1028 1045 1036	All Template Note Note All Template Name Sunnysi Owner A Generic Generic	d with the built-i es de Not Availabli de Not Availabli greement Rental Agreem	e /w Av Da e /w Av Da e w/ Avail [eent eent - Html	tes & CC Dates	ich can be us e "Edit Html" t Last Updated Doc Tr Inquir Owne Renta Renta	ed for any pro- nutton on the By: markh pe / Reply / Reply r Agreement I Agreement	operty. Thi Documen	is template It tab. 03/24/20	Active Yes Yes Yes Yes Yes	Short Nam Sunnyside Owner Agr Sunnyside	e e mt e m	•
	Remi 23 Found: 23 Found: 1030 1028 1045 1036 1055	All Template 2 Name Sunnysi Sunnysi Owner A Generic Generic Sunnysi	d with the built- de Not Availabl de Not Availabl Agreement Rental Agreem Rental Agreem	e /w Av Da e /w Av Da e w/ Avail [ent ent - Html Agreemen	tes & CC Dates	ich can be usi e "Edit Html" t Last Updated Doc Tr Inquir Inquir Owne Renta Renta Renta	ed for any pro- utton on the By: markh Pee / Reply / Reply / Reply r Agreement I Agreement	operty. Thi Documen	is template It tab. 03/24/20	Active Yes Yes Yes Yes Yes Yes Yes	Short Nam Sunnyside Sunnyside Sunnyside Sunnyside GenRA Htt	e mt e m	

The Document Templates form is for creating custom templates which can merge text and other information in order to create various types of documents and emails. These documents and emails can be generated in various places throughout the application. Examples include: Rental Agreements, Confirmations, Payment Receipts, Cleaning Notices, Thank You emails, Replies to inquiries, and others. Document Templates provide a powerful feature allowing you to create an unlimited number of custom documents & emails for different properties and different purposes.

Creating Document Templates

	plates - Generic Rental Agreement - Html Format
Doc Info Do	cument Rate Quote Subject Email Text Attachment Signature Logo Send To CC: BCC: Reply To
Document	Html Editor
View Doc Sample	E E E H H B U Z & B C Y T B Z D Arial V 2 View Source
Edit Html	VACATION CONDO RENTAL AGREEMENT – Sample Generic Html Agreement Sunny Vacations, Inc. / 111 Sunny Street / Sunny City, CA 90404 / (555) 555-1212 / Fax (555) 555-1313 johndoe@yahoo.com
Instructions: Also, see Help topic on Placeholders	
24 Found: All T	Dear %TenantName%: Please print your Information (as it appears on your credit card), and sign below:
1036	Name:Address:
1055	City:State:Zip:Cell#/Phone:
1039 1024	# Adults: Children: Email (To receive Welcome Info):%TenantEmail1%
1052 1034	This Agreement will confirm your rental of: %PropertyName%, located at: %PropertyAddress% as follows:
1054 1027	★ 1
1027	View Doc Sample OK / Save Print Cancel Help on Placeholders, Options View Doc Sample OK / Save Print Cancel Help on Html Editor ¥

Creating Templates is easy. Templates can be defined in either plain text, Microsoft Word, or Html format. They can be generic, or for a specific property. The documents and emails can later be generated in the Bookings form and directly emailed to tenants as either PDF or Word documents. As with all the Templates, you can use "Placeholders" to merge any information from the booking, property, tenant, owner, etc.

Rental Agreement Sample

	Real Provide P				
Dear Alan	Sawyer: Please t	ype yo <mark>ur Informa</mark>	tion (as it appears	on your credit card), then print an	id sign below.
Name:			Address:		
City:		State:	Zip:	Cell#/Phone:	
	Children: Childr	100000000	eive Welcome Inf unnyside Condo,	located at: 555 Sunny Shores Ave	, #301 / Sunny Shores
	Check-in	Saturday, Jan 2	2012 - 3-00 PM	Administrative fee	Sector and
	Check-out Check-out Length of Stay Rate Total Rent		2012 - 11:00 AM 7 Nights \$100.00 / Night \$700.00	Administrative ree Cleaning fee Sales Tax (4.7120%) Lodging Tax (7.2500%) Total 3.00% Fee if not paying by check Total	20.00 75.00 37.48 57.64 \$800.10 26.70 \$916.80

 This is a sample of a generated Rental Agreement (with Fill-in Form fields). Agreements, as with all Templates, can be designed and generated in Word, PDF, or Html format. You can format documents any way you like and include your own company Logo, property image, signature, etc.

Owner Agreement Sample

VACATION RENTAL MANAGEMENT AGREEMENT Sunny Vacations, Inc. / 111 Sunny Street / Sunny City, CA 90404 / (555) 555-1212 / Fax (555) 555-1313 / johndoe@yahoo.com

This agreement is between Sunny Vacations, Inc. hereinafter referred to as "agent" and the Property Owner shown below, hereinafter referred to as "owner".

Property Name: Property Address:	Sunnyside Condo 555 Sunny Shores Ave / Unit # 310 / Sunny Shores, HI 99999
Property Owner:	Joe Owner
Owner Address:	555 Sunny Shores Ave
	Unit # 310
	Sunny Shores, HI 99999
Owner Email:	joeowner@yahoo.com
Home Phone:	555-555-1212
Cell Phone:	
Fax:	
Tax ID or SS#:	

This agreement will constitute a contract for the rental of the above mentioned property. Owner desires to place the property on agent's overnight rental program, and agent has agreed to manage the property for owner under the terms and conditions of this agreement. They agree as follows:

• EXCLUSIVE AGENT. Owner hereby appoints agent as the sole and exclusive agent for the rental and management of the property. This agreement is for a period of one year and will commence on 1st Day of January 2009 and terminate on the 31st Day of December 2009. However, this accessed will

This is a sample of a generated Management Owner Agreement. You can generate any type of document you need for your properties and automatically email them at the same time. Property and Owner information can be merged into your custom document by using various "Placeholders".

Vacation RentPro

Use Templates for any purpose

Subject: Rental Receipt for	r Sunnyside C	ondo
		Subject: Thank you for staying at our Sunnyside Condo
Dear Sally Maywalt		
Thank you for booking our Check-in: Wednesday, Ma Check-out: Monday, Mar 1 This is a payment receipt f Date: Saturday, Feb 25, 20	nr 7, 2012 - 3:1 12, 2012 - 11:0 for your record	00 РМ 00 АМ
Total Amount	\$824.38	Property website: http://www.harp1.com/vrpdemopost/sunnyside.htm
Received: Jan 15, 2012 Total Paid	\$400.00 \$400.00	Aloha Alan Sawyer
Amount Due	\$424.38	We just wanted to say Thank you for staying at our Sunnyside Condo.
Next Payment Due on: Fel Thanks again! Powered by: VacationRentPro.o		\$424.38 And especially, thank you for leaving the place in good condition! Renting to people like yourself makes this an enjoyable experience. Thank you again, and we hope to have you back soon! Best Regards
		(Powered by: VacabionRentPra.com)

- You can create Templates for any purpose, such as Rental Payment Receipts, Invoices, Payment reminders, Thank You notes, etc.
- You can then automatically generate and email them directly from the Bookings form, and track the dates sent and any response received.

Contacts and Resources form

Contacts & Resources	_				- 0	
lew 🗙 Delete 🔚 Save 🔆 Cancel 🛛 📢 🖣	▶ ▶ ØRefres	sh Options	Filter Sho	w: All Conta	cts	-
Contact Info	Relations	3		Notes		
Contact ID 1001 Name Mary Joe C	Cleaner		Short Nan	ne Mary Jo	be C	
Type Cleaner		Home phone			N	
Addr1 1234 Some Street	B	Work phone				
Addr2		Cell phone				
City Sun City	W. K. P	Fax				
State HI PC 91919 Cntry	- <u>_</u> _					
Bill To		Email1 ma	ryjoe@yahoo.c	om		
		Email2				
🕅 Accepts Commissions 🛛 🔽 Is a Vendo	or 🔽 Active					
T Found: All Contacts	or 🔽 Active			l		ind
	or I Active		уре	City	State	ind
7 Found: All Contacts		Bill To T	<u>vpe</u> Restaurant	<u>City</u>		ind
7 Found: All Contacts Contact ID Name	Short Name	Bill To T		City	State	ind
7 Found: All Contacts Contact ID Name 1005 Bubba's Seafood Restaurant	<u>Short Name</u> Bubba's Se	Bill To T	Restaurant	<u>City</u> Sun City	State HI	
7 Found: All Contacts <u>Contact ID</u> Name 1005 Bubba's Seafood Restaurant 1003 Joe Owner	Short Name Bubba's Se Joe Owner	Bill To T F C	Restaurant Owner		State HI HI	ind E
7 Found: All Contacts Contact ID Name 1005 Bubba's Seafood Restaurant 1003 Joe Owner 1001 Mary Joe Cleaner	Short Name Bubba's Se Joe Owner Mary Joe C	Bill To T F C C	Restaurant Owner Cleaner		State HI HI HI	
7 Found: All Contacts Contact ID Name 1005 Bubba's Seafood Restaurant 1003 Joe Owner 1001 Mary Joe Cleaner 1006 Mike Manager	Short Name Bubba's Se Joe Owner Mary Joe C Mike Manag	Bill To T	Restaurant Owner Cleaner Ianager		State HI HI HI HI HI	

The Contacts and Resources form serves as an address book for people and places which you can optionally associate with individual properties. Various email functions throughout the application allow selecting email addresses from the list of contacts that you create. You can also call and email directly from here. There is a "Relations" page which can be used for sending Owner Appreciation emails, Birthday wishes, etc. similar to the Tenants form.

Expenses & Owner Payments

👱 Expenses & Owner Payments					
Dever X Delete	▶ ▶ 🛱 Refresh 🏟 Options 🍸 Filter Show:	All Expenses 🗸 Active Properties			
Expense Info	Work Flow	Notes			
Resources must be flagged as	Resources must be flagged as Vendors before being selected. Click the Folder buttons to update the lists				
Exp ID 1004 Trans/Plan Date 05/0	1/2012 X Amount 0.00 Acc	count Plumbing 🔽 🗁			
Vendor Pat Plumber 🗸 🕞 🛐 F	ald 🛛 🐨 🗸 Num	perty Water Gardens 401 🗸 🗁			
Reminder 04/28/2012		Desc			
(Optional) 04/28/2012		Taxable Exclude from Vendor 1099			
Property Statement Effective Date	🖻 🗹 🗁 Open Docs Folder 🛛 Last Updated By	markh 01/15/2013 08:32:44 PM			
Find 4 Found: All Expenses					
Exp ID Trans Date Reminder Completed	Account Property Vendor Amount Ru	unning Total Paid Desc Notes 🔺			
▶ 1004 05/01/2012 04/28/2012	Plumbing WG-401 Pat Plumb 0.00	0.00			
1002 10/15/2012	Gen Maint <mark>Sunnyside</mark> Mike Mana 50.00	50.00 10/16/2012 Fix cabin			
1001 12/01/2012 11/30/2012 11/30/2012	Plumbing Sunnyside Pat Plumb 75.00	125.00 Fix leak u Leak w			
1003 12/02/2012	Plumbing Tiki Hut Pat Plumb 100.00	225.00 Replace			
		V			

The Expenses form is for viewing and recording expenses, and tracking Work Orders for planned expenses not related to individual bookings. Expenses can be tracked by Property, Vendor and userdefined Accounts. This form can also track Owner Payments and Owner Funds on Account. Reminders can optionally be specified.

Pay Fees & Commissions form

vew 🔨 De	elete 🔚 Save 👋 Canc	el	14 4 > >1	2Refresh 🏘	Options	1	Filter Show: Previous Ch	eck-ins	\sim	Active P	roperties
	be used to print Paymer aid Dates for the selecte		s [🗐 Print or Em	ail Vouche	rs for Selected	d Items Use Paid Date	Ē			Help n Commission
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✓Pay	Pay to Resource	Resrc ID	Property	Txn Date	Туре	Amt Owed	Ref / Note	Paid Date	Book ID	Status	Exp ID
ls Is	land Cleaners	1001	WG-402	11/24/2022	Clean	75.00	Advance Cleaning Fee		1009	Booked	0
M	like Manager	1006	Tiki Hut	11/04/2022	Com	300.00) Mgmt Fee		1005	Closed	0
M	like Manager	1006	WG-401	11/08/2022	Com	160.00) Mgmt Fee		1006	Partial Po	0
M	ike Manager	1006	WG-402	11/09/2022	Com	420.00) Mgmt Fee		1007	Fully Paic	0
M	like Manager	1006	Sunnyside	11/15/2022	Com	140.00) Mgmt Fee		1001	Partial Po	0
- 🗌 - M	ike Manager	1006	Tiki Hut	11/16/2022	Com	600.00) Mgmt Fee		1010	Partial Po	0
M	like Manager		WG-401	11/21/2022	Com	260.00) Mgmt Fee		1008	Partial Po	0
M	like Manager	1006	WG-402	11/24/2022	Com	280.00) Mgmt Fee		1009	Booked	0
P	at Plumber	1002	WG-401	05/01/2012	Exp	0.00)		0		1004
P	at Plumber	1002	Sunnyside	12/01/2012	Exp	75.00	Fix leak under sink		0		1001
	at Plumber	1002	Tiki Hut	12/02/2012	Exp	100.00	Replace old values		0		1003

The Pay Fees & Commissions form provides the ability to create and print payment vouchers for cleaning fees, expenses and commissions owed across multiple bookings. These vouchers can then be attached to checks or other payment methods to provide a detailed listing of what each payment is for.

Reconcile Payments Received

🧿 R	econcile Paym	ents Recei	ved				• ×
🗋 New 🗙 Delete 🔚 Save 🔆 Cancel 🛛 🔣	∢ ► ► 🕅 🕼 Refr	resh 🙀 Optic	ons 🍸 Filter Show: P	ayments Rec	eived 🗸 A	ctive Properti	es 🗸
 This can be used to reconcile Payments Received with your Bank or Merchant reports, and record the Date Reconciled. (Note, use a blank Date to Un-Reconcile items). 10 Found: Active Properties 	Print List of Se Set Reconciled De		ed Pmts 01/25/2014		 Show Un Show Re 0.00 		nts
Due Date Received From	Amount	Note	Reference	Reconcile	d Property E	Book ID Sta	atus 🔺
/ / 08/31/2008 Rick Muller	2828.59				WG-402	1007 Ful	y Pai
09/01/2008 Joe Owner	400.00				Sunnysid	1002 Ow	ner S
Deborah William	s 1320.00				MR-102	1013 Ful	y Pai
04/20/2010 Brandy Smith	400.00				MR-101	1014 Ref	und I
06/29/2010 06/28/2010 Susan Harris	1000.00				WG-401	1008 Par	tial P
05/24/2011 Steve Hirch	3866.48				Tiki Hut	1010 Ful	y Pai
I / / 10/07/2011 Joe Good	2136.66				Tiki Hut	1005 Clo	sed
01/15/2012 01/15/2012 Sally Maywalt	400.00				Sunnysid	1004 Par	tial P
03/01/2011 02/25/2012 Alan Sawyer	300.00				Sunnysid	1001 Par	tial F
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The Reconcile Payments form provides a tool to quickly and easily reconcile payments received against your bank or credit card merchant account statements. You can also generate reports of payments received and/or payments outstanding from this form.

Floating Calendar

🤶 Floating Calendar	– 🗆 X
Property Sunnyside 🗸	Create Booking or Tenant Tenant Name Clear
May 2020 ▶ Sun Mon Tue Wed Thu Fri Sat 26 27 28 29 30 1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28 29 30 31 1 2 3 4 5 6	John Smith Image: Constraint of the second sec
Reply Available with Rate Q All View Quote / Available with Rate Q Use Outlook Auto Click Reply <	vail Send Future Bookings
June 2020	July 2020
Sun Mon Tue Wed Thu Fri Sat	Sun Mon Tue Wed Thu Fri Sat 28 29 30 1 2 3 4

The Floating Calendar is a unique and powerful feature of Vacation RentPro. It "Floats" above all other applications so that it can be accessed while you are in your personal email and other programs. It provides easy access to bookings, available dates, and has a powerful "Inquiry Reply" feature for responding to rental inquiries.

Vacation RentPro

Floating Calendar has many features



The calendar in the Floating Calendar shows color-coded bookings for the selected property. Hovering the mouse over individual dates displays information about the booking in the upper right. Clicking on individual dates brings up the menu shown. You can also quickly create New Bookings directly from the information provided in email Inquiries using the Floating Calendar. It can automatically read email messages originating from many VR advertising sites.

Floating Calendar expanded

The Floating Calendar can also be Expanded to show up to 5 months at a time. This provides yet another option for easily viewing available dates and bookings, in addition to the Bookings Timelines, Graphical Calendars and various reports.

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Vacation RentPro

Floating Calendar Email Replies

 Replying to HomeAway[™],
 VRBO[™], FlipKey[™] and other sources of inquiries is easy with just a few clicks.

HomeAway CREATRENTALS AlVacations CyberRentals

- This is an example of a custom email reply generated from the Floating Calendar using a user-defined Template.
- You can include photos and any text and formatting you like for a professional look.

Thank you for your inquiry.

The unit you requested is Available on the specified dates below.

Please reply if you would like a rental agreement emailed to you so that you can book it immediately.

You can also Book Online and see more photos at the website below.

Best Regards, John Doe (800) 555-1212



Sunnyside Condo with Ocean View

2 Bed/2 Bath, 3rd Floor, Elevator, Bike Path, Beach Park, Parking Website: http://www.harp1.com/vrpdemopost/sunnyside.htm

te	Q	u	ot	te	:	

Check In	Sunday, Nov 6, 2011
Check Out (5 Nights)	Friday, Nov 11, 2011
Rate / Night	120.00
Total Rent	600.00
Administrative fee	20.00
Cleaning fee	75.00
Sales Tax 4.7120%	32.75
Lodge Tax 7.2500%	50.39
Total	\$778.14
3.00% Fee if not paying by check	23.34
Total	\$801.48

(Powered by: VacationRentPro.com)

Vacation RentPro

Other Types of Inquiry Replies

Thank	you	for	your	ingui	N

The unit you requested is Partially Available on the specified dates

Below is a list of available dates around that time frame. Please reply if any of these dates work for you. And, let me know if you would like a quote or rental agreement emailed to you, so that you can book it immediately

You can also Book Online and see more photos at the website below

Best Regards, John Doe (800) 555-1212



Tiki Hut Home in Style

2 Bed/2 Bath House, Bike Path, Beach Park, Parking, Laundry	
Rates: \$300-\$390/night	
Website: http://www.harp1.com/vrpdemopost/tikihut.htm	
Rate for requested dates: \$300.00 / Night	
Nights which are Available between: Thursday, Oct 13, 2011 and Sunday, include:	Nov 27, 2011
• 2 Nights Available: Thursday, Oct 13, 2011 to Saturday, Oct 15, 2011	Checkout

- You can also generate replies if the unit is Partially Available (left), showing a list of available dates.
- You can also reply with a list of Multiple properties available (right), having specific amenities, or only the properties you wish to show.
 - You can also email "overflow" referrals to other parties.
 - The options are endless.



Below is a list of Available Properties on or around the dates you requested Properties Available from: Thursday, Oct 13, 2011 -- to -- Sunday, Nov 27, 2011 Checkout include:





Mountain Retreat - Pool Side 2 Bed/2 Bath, 6th Floor, Elevator, Bike Path, Beach Park, Parking

Rates: \$150-\$190/night Website: http://www.harp1.com/vrpdemopost/mtnret1.htm Rate for requested dates: \$100.00 / Night Availability:

45 Nights Available: Thursday, Oct 13, 2011 -- to -- Sunday, Nov 27, 2011 Checkout



Tiki Hut Home in Style 2 Bed/2 Bath House, Bike Path, Beach Park, Parking, Laundry Rates: \$300-\$390/night Website: http://www.harp1.com/vrpdemopost/tikihut.htm Rate for requested dates: \$300.00 / Night Availability · 2 Nights Available: Thursday, Oct 13, 2011 -- to -- Saturday, Oct 15, 2011 Checkout - 33 Nights Available: Tuesday, Oct 25, 2011 - to - Sunday, Nov 27, 2011 Checkout Please feel free to contact us if you have any questions. Best Regards

Reports Selection form

Ce Reports	
 Booking Reports BookChart - Booking Charts & Detail Reports ComRpt - Commissions and Payments Received Report PmtsRpt - Payments Report BookCal - Bookings Calendar Follow Up Action Reports FollowUp - Follow Up Report Property Reports PropStmt - Property Statement for Owner OccupRpt - Occupancy Report PropRates - Property Rates Marketing Reports AdSource - Ad & Referral Sources Report Housekeeping Reports CleanSched - Housekeeping Cleaning Schedule Expense Reports ExpRpt - Expense Report 	
Double-click to select a Report Close	//.

The Reports Selection form displays the list of available reports. Clicking on a report brings up the selection criteria form for that report. Vacation Rental Management Software

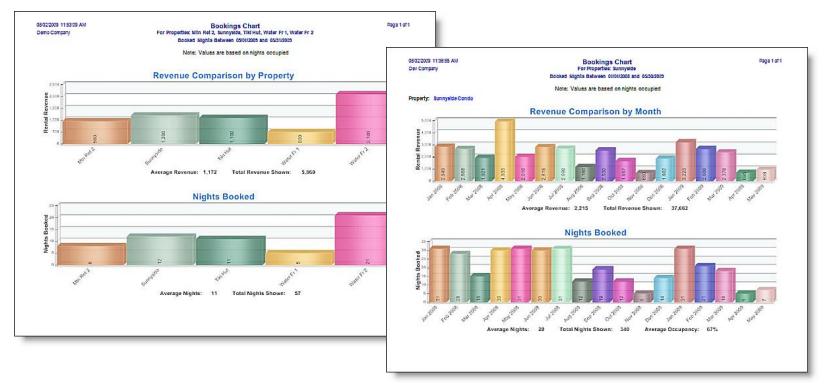
Vacation RentPro

Selecting Report Criteria

🧟 Report Parameters - BookChart		
Booking Ch	arts & Reports	
Report Parameters	Additional Parameters	🥝 Report Parameters - PropStmt 📃 🗉 💌
Properties Sunnyside Condo Tiki Hut Check-In Dates = This Year	Report Type Detail with Amount Due Chart Revenue and Nights	Property Statement for Owner Report Parameters FTP Upload Properties Sunnyside Condo
Booking Statuses Reasons	Note Memo1	Check-In & Expense Dates Check-In & Expense Dates Sooking Statuses Sooked Show Tenant Names Sooked Show Rental Rates Show Check Show C
Parameter Set Name (You can save your report My Detail Report	parameters for fast retrieval later)	Auto Email Template -Not Specified- Image: Click for Help Auto Email Template -Not Specified- Image: Note: Run Report, Export to Excel provides Tax form 1099/1098 info Parameter Set Name (You can save your report parameters for fast retrieval later) Run Report (Last Selections Used) Image: Run Report Click for Help

Each report has different types of selection criteria for specifying the data you wish to include on the report. Your selection criteria can be saved using a name you provide and then recalled for use at a later time. For example, you can define criteria for a monthly Property Statement report for specific properties and date ranges.

Bookings 3D Charts



The Bookings 3D Charts provide a visual comparison of rental revenue and actual nights booked - by property or by month (for up to 5 years in a single chart). The charts can be generated for each property individually or in summary for all properties selected.

Booking Chart Detail

	2011 10:25:20 AV Company						kings Charl Selected Pro					Page 1 of 1
			Check-In Dates Between 01/01/2011 and 12/31/2011									
	Tenant		Reason	Check-In	Check-Out	Nigh	ts Rate	Rental Revenue		Sale Before Sec Deposit	Total Sale	Amoun Due
Prope	rty: Sunnyside (Condo										
1001	Alan Sawyer	Partial Pa	Fee: Fee: Pmt:	10/11/2011 Administrati Cleaning fee 05/23/2011	ve fee	7 SL SL	100.00 20.00 75.00 300.00		216.80 auth 12345	916.80	916.80	\$616.80
				04/26/2011			616.80					
1002	Mike Redford	Partial Pa	Fee:	10/18/2011 Administrati Cleaning fee	ve fee	5	100.00 20.00 75.00	500.00	174.45	674.45	674.45	\$274.45
				09/01/2008 05/01/2010			400.00 274.45		auth 2345			
		Totals for:	Sunnyside	e Condo 2 Bo		12 Fees	Nights 190.00	1,200.00 FeeTo	391.25 otals: Admir		1,591.25 40.00 150.00	\$891.2
					Total Pmts F	Recvd	700.00	By Ck	0.00	Unpaid	891.25	
Prope	rty: Tiki Hut											
1005	Joe Good	Booked		10/02/2011 Administrati	ve fæ	6	300.00 20.00 75.00	1,800.00	382.63	2,182.63	2,482.63	\$2,482.63
1010	Steve Hirch	Fully Paid	Fee:	10/09/2011 Administrati Cleaning fee	ve fee	10	300.00 20.00 75.00	3,000.00	566.48	3,566.48	3,866.48	\$0.00
			Pmt:	05/24/2011			3,866.48	CC	auth 3456			
		Τα	tals for: `	TikiHut 2 Bo		16 Fees	Nights 190.00	4,800.00 FeeTo	949.11 otals: Admir		6,349.11 40.00 150.00	\$2,482.63
					Total Pmts F	Recvd	3,866.48	By Ck	0.00	Unpaid	0.00	
			Report	tTotals: 4 Bo		28 Fees	Nights 380.00	6,000.00 FeeTo	otals: Admir		80.00	\$3,373.88
					Total Pmts F	Recvd	4,566.48	By Ck	0.00	Cleaningfee Unpaid	300.00 891.25	

This is a sample of the Booking Chart Detail Report. The report has several options for selecting which information to show. All reports have a consistent layout, with the company name, date/time, page number, title and selected parameters at the top.

Property Statement for Owner

	2011 10:19:38 AM Company			Check-In 8		atement for er: Joe Owner is Between 10		10/31/2011			Page 1
Prope	rty: Sunnyside Cor	do				Bookinas —				Taxes	Collected
Bk ID	Tenant	Check-In	Nights	Rate	Rental Rev	Other Rev	Total Rev	Non-Rev	Gross Ropts	Sales Tax	Lodge Tax
1001	Alan Sawyer	10/11/2011	7	100.00	700.00		700.00	216.80	916.80	37.46	57.64
1002	Mike Redford	10/18/2011	5	100.00	500.00		500.00	174.45	674.45	23.56	36.25
1004	Sally Maywalt	10/23/2011	5	120.00	660.00		660.00	198.97	858.97	31.10	47.85
	Totals:	3 Bookings	17 Nig	hts	1,860.00	0.00	1,860.00	590.22	2,450.22	92.12	141.74
					— Воо	king Expense	5 ——				
Bk ID	Payable To	C	heck-In		Base		Amount				
1001	Mary Joe Cleaner	10	0/11/2011				75.00	Cleaning Ex	pense		
1001	Mike Manager	10	0/11/2011		700.00	20.00 %	140.00	Mgmt Fee			
1002	Mary Joe Cleaner	10	0/18/2011				75.00	Cleaning Ex	pense		
1002	Mike Manager	10	0/18/2011		500.00	20.00 %	100.00	Mgmt Fee			
1004	Mary Joe Cleaner	10	0/23/2011				75.00	Cleaning Ex	pense		
1004	Mike Manager	10	0/23/2011		660.00	20.00 %	132.00	Mgmt Fee			
	-					Total:	597.00	-			
		Net Am	ount to Ov	vner for pro	operty: Sunnys	ide Condo	\$1,263.00	Tax	able Revenue:	1,455.00	1,455.00
					Account as of 1		0.00	300.00	Balance Requir	ed	
				Total to	Owner for this	s property:	\$963.00				

The Property Statement for Owner report provides a detailed summary of property information along with the Net Check Amount due to the Owner. There are many options for what to include on the report. This and other reports can be printed or automatically emailed or uploaded as PDF documents to owners or other parties.

Occupancy Report

	0 08:18:11 / waii Vacatio				Oc		eport - By P r: John Doe	roperty			Page 1	
Halpina	wall vacado	ma			Dat							
Property:	B408 - Ba	mboo			Dates Between 01/01/2008 and 06/30/2008 Non-Owner Occupied (Date)							
	Month	A	Days wailable	Days Booked	Occupancy Rate	Revenue	Average Rev/ Booked Day	Average Rev/ Avail Day	Days Booked Comped	Occupancy Rate	Average Rev/ Booked Day	
	Jan 2008		31	24	77.00%	2,160.00	90.00	70.00	24	77.00%	90.00	
	Feb 2008		29	25	86.00%	2,181.00	87.00	75.00	25	86.00%	87.00	
	Mar 2008		31	24	77.00%	2,104.00	88.00	68.00	24	77.00%	88.00	
	Apr 2008		30	13	43.00 %	1,125.00	87.00	38.00	13	43.00%	87.00	
	May 2008		31	21	68.00%	1,715.00	82.00	55.00	21	68.00%	82.00	
	Jun 2008		30	22	73.00%	1,858.00	84.00	62.00	22	73.00%	84.00	
		Totals:	182	129	71.00%	11,143.00	86.00	61.00	129	71.00%	86.00	
Property:	C308 - Mo	kuleia Sa	ands						Non-Owner O	Occupied (Days n	ot Comped)	
	Month	A	Days	Days Booked	Occupancy Rate	Revenue	Average Rev/ Booked Day	Average Rev/ Avail Day	Days Booked Comped	Occupancy Rate	Average Rev/ Booked Day	
	Jan 2008		31	31	100.00%	2,450.00	79.00	79.00	31	100.00%	79.00	
	Feb 2008		29	28	97.00%	2,205.00	79.00	76.00	28	97.00%	79.00	
	Mar 2008		31	15	48.00 %	1,623.00	108.00	52.00	15	48.00%	108.00	
	Apr 2008		30	30	100.00%	4,339.71	145.00	145.00	30	100.00%	145.00	
	May 2008		31	31	100.00%	1,729.10	56.00	56.00	18 13	58.00%	96.00	
	Jun 2008		30	30	100.00 %	2,388.89	80.00	80.00	30	100.00%	80.00	
		Totals:	182	165	91.00 %	14,735.70	89.00	81.00	152 13	84.00%	97.00	

The Occupancy Report can be generated for selected properties and date ranges. It can be grouped by Property Owner and automatically emailed to owners. The report also includes Average Revenue, "Comped" Days, Totals, and Non-Owner Occupied statistics. It also has the ability to "Merge" properties together.

Housekeeping Schedules

	Check-In /			tes Between 07/01/2	013 414 013 120		
Bk ID Property	Check-Out		Nights	Clean On	Cleaner	Alert	Other Info
Mon, Jul 15, 2013 - Cleanings 1014 MR-101	Ex. 141.40.0040	3:00 PM		Man Julia 2012	Island Cleaners		This Direct Adults (Ch.D. 2019) Draw do Cosith
1014 MR-101	Fri, Jul 12, 2013 Mon, Jul 15, 2013			Mon, Jul 15, 2013 (Cleaned)	Island Cleaners		This Bkg: Adults/Ch/P: 2/1/0, Brandy Smith
Tue, Jul 16, 2013 - Cleanings	Mon, Jul 15, 2015	11.00 AM		(oreaned)			
1005 Tiki Hut	Thu, Jul 11, 2013	3:00 PM	5	Tue, Jul 16, 2013	Island Cleaners	2	Next Ck-In: Thu, Jul 18, 2013 3:00 PM (ID: 1010)
	Tue, Jul 16, 2013	11:00 AM		(Cleaned)			Next Bkg: Adults/Ch/P: 2/0/0, Steve Hirch
							This Bkg: Adults/Ch/P: 2/0/0, Joe Good
Sat, Jul 20, 2013 - Cleanings 1006 WG-401	Ed. (v) 40, 0040	3:00 PM	8	Sat, Jul 20, 2013	Island Cleaners	т	** TURN OVER ** Ck-In at 3:00 PM (ID: 1008)
1006 100-401	Fri, Jul 12, 2013 Sat, Jul 20, 2013	11:00 AM	-	(Cleaned)	Island Creatiers		Next Bkg: Adults/Ch/P: 2/0/0, Susan Harris
	34, 30 20, 2013	11.00 AM		(one and of			This Bkg: Adults/Ch/P: 2/0/0, Tom Graph
Sat, Jul 27, 2013 - Cleanings							
1001 Sunnyside	Sat, Jul 20, 2013	3:00 PM	7	Sat, Jul 27, 2013	Island Cleaners	т	** Note: Check sofa bed
	Sat, Jul 27, 2013	11:00 AM					** TURN OVER ** Ck-In at: 3:00 PM (ID: 1002) Next Bkg: Adults/Ch/P: 1/0/0, Joe Owner
							This Bkg: Adults/Ch/P: 2/0/2, Alan Sawyer
							Lockbox: 1234
Sun, Jul 28, 2013 - Cleanings							
1010 Tiki Hut	Thu, Jul 18, 2013		10	Sun, Jul 28, 2013	Island Cleaners		This Bkg: Adults/Ch/P: 2/0/0, Steve Hirch
	Sun, Jul 28, 2013			Michte C. Olescelar	-		
	Clea	ning Totals:	33	Nights 5 Cleaning	s		

Whether you manage one property or many, this report provides a prioritized view of cleaning schedules for one or more properties, for the time period selected. There are several report options such as, whether to show the Tenant names (Current Tenant and Arriving Tenant), whether to include the Booking Notes, etc. Dates and items are color coded depending if there are arrivals on the same date (Turn-Overs). Also, a separate list of Check-Ins and Check-Outs can optionally be generated, which can be used for performing a final "room check" if needed.

Create "Pin-up" Calendars

09/16/2011 08:46:47	PM	s	eptember 201	1		Selected Proper
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
				1 Mtn Ret 1	2 Mtn Ret 1	Mtn Ret 1
				Mtn Ret 2 - Deborah	Mtn Ret 2 - Deborah	Mtn Ret 2 - Debora
				Sunnyside	Sunnyside	Sunnyside
				Tiki Hut - Joe Good	Tiki Hut	Tiki Hut - Check In
				WaterFmt1 - Tom	WaterFmt1 - Tom	WaterFmt1 - Tom
				WaterFmt2 - Rick	WaterFmt2 - Rick	WaterFmt2 - Rick
4 Mtn Ret 1	(Labor Day) 5 Min Ret 1	6 Mtn Ret 1	7 Mtn Ret 1	8 Mtn Ret 1	9 Mtn Ret 1	Mtn Ret 1
Min Ret 2 - Deborah	Min Ret 2 - Deborah	Mtn Ret 2 - Deborah	Min Ret 2 - Deborah	Mtn Ret 2 - Check In	Min Ret 2 - Myrtle	Mtn Ret 2 - Myrtle
Sunnyside	Sunnyside - Check In	Sunnyside - Alan	Sunnyside - Alan	Sunnyside - Alan	Sunnyside - Alan	Sunnyside - Alan
Tiki Hut - Steve Hirc	Tiki Hut - Steve Hirc	Tiki Hut - Steve Hirc	Tikl Hut - Steve Hirc	Tiki Hut - Steve Hirc	Tiki Hut - Steve Hirc	Tiki Hut - Steve Hir
WaterFmt1 - Tom	WaterFmt1 - Check In	WaterFmt1 - Susan	WaterFrnt1 - Susan	WaterFmt1 - Susan	WaterFmt1 - Susan	WaterFmt1 - Susar
WaterFmt2 - Rick	WaterFmt2 - Rick	WaterFmt2 - Rick	WaterFrnt2 - Check In	WaterFmt2 - George	WaterFmt2 - George	WaterFmt2 - Georg
11	12	13	14	15	16	
Mtn Ret 1 - Check In	Mtn Ret 1 - Cyndi	Mtn Ret 1 - Cyndi	Mtn Ret 1 - Cyndi	Mtn Ret 1 - Cyndl	Mtn Ret 1 - Cyndl	Mtn Ret 1 - Cyndl
Mtn Ret 2 - Myrtle	Mtn Ret 2 - Myrtle	Mtn Ret 2 - Myrtle	Mtn Ret 2 - Myrtle	Mth Ret 2 - Myrtle	Mtn Ret 2 - Myrtle	Mtn Ret 2 - Myrtle
Sunnyside - Alan	Sunnyside - Check In	Sunnyside - Mike	Sunnyside - Mike	Sunnyside - Mike	Sunnyside - Mike	Sunnyside - Checi
Tiki Hut - Steve Hirc	Tiki Hut - Steve Hirc	Tiki Hut	Tiki Hut	Tiki Hut	Tiki Hut	Tiki Hut
WaterFmt1 - Susan	WaterFmt1 - Susan	WaterFmt1 - Susan	WaterFrnt1 - Susan	WaterFmt1 - Susan	WaterFmt1 - Susan	WaterFmt1 - Susa
WaterFmt2 - George	WaterFmt2 - George	WaterFmt2 - George	WaterFrnt2 - George	WaterFmt2 - George	WaterFmt2 - George	WaterFmt2 - Georg
18 Mtn Ret 1 - Cvndi	19 Mtn Ret 1 - Cyndi	20 Mtn Ret 1	21 Mtn Ret 1	22 Mtn Ret 1	23 Mtn Ret 1	Mtn Ret 1
Min Ret 2	Min Ret 2	Mtn Ret 2	Min Ret 2	Min Ret 2	Min Ret 2	Mtn Ret 2
Sunnyside - Sally	Sunnyside - Sally	Sunnyside - Sally	Sunnyside - Sally	Sunnyside	Sunnyside	Sunnyside
Tiki Hut	Tiki Hut	Tiki Hut	Tiki Hut	Tiki Hut	Tiki Hut	Tiki Hut
WaterFmt1	WaterFmt1	WaterFmt1	WaterFrnt1	WaterFmt1	WaterFmt1	WaterFmt1
WaterFmt2 - George	WaterFmt2 - George	WaterFmt2 - George	WaterFrnt2	WaterFmt2	WaterFmt2	WaterFmt2
25	26	27	28	29	30	
Mtn Ret 1	Mtn Ret 1	Mtn Ret 1	Mtn Ret 1	Mtn Ret 1	Mtn Ret 1	
Mtn Ret 2	Mtn Ret 2	Mtn Ret 2	Mtn Ret 2	Mtn Ret 2	Mtn Ret 2	
Sunnyside	Sunnyside	Sunnyside	Sunnyside	Sunnyside	Sunnyside	
Tiki Hut	Tiki Hut	Tiki Hut	Tiki Hut	Tiki Hut	Tiki Hut	
WaterFmt1	WaterFmt1	WaterFmt1	WaterFrnt1	WaterFmt1	WaterFmt1	
WaterFmt2	WaterFmt2	WaterFmt2	WaterFrnt2	WaterFmt2	WaterFmt2	
			October 2011			
09/16/2011 08:46:47	PM		October 2011			Selected Proper
Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday

Graphical Booking Calendars can be generated in PDF format and either printed, emailed or uploaded to your web site. The Calendars can be run for one or multiple properties, with the selected properties either combined on one calendar, or shown separately on individual calendars. There are many options for what, and how much to include on the calendars. There is also an option to automatically email calendars and other reports to Property owners.

Timeline to PDF

									December 2013	January 2
D	Property	<u>Br/B/B</u>	Tenant	Info	Ck-In	Ck-Out	Total	<u>Status</u>	$\begin{array}{c}1&1&1&1&1&1&2&2&2&2&2&2&2&2&2&2&3&3\\4&6&6&7&8&9&0&1&2&3&4&5&6&7&8&9&0&1&1&2&3\end{array}$	1 1 1 1 1 1 1 1 1 8 6 7 8 9 0 1 2 3 4 8 6 7
014	MR-101	2/2/2	Brandy Smith	808	Dec 13 2013	3 Dec 16	600.00	Ret De	andy	
1013	MR-102	2/2/2	Deborah William	808	Dec 13 2013	3 Dec 24	1,320.00	Fully Pa	borah Williams	
006	WG-401	2/2/2	Tom Graph	604	Dec 13 2013	3 Dec 21	1,329.42	Fully Pa	m Graph	
007	WG-402	2/2/2	Rick Muller	808	Dec 15 2013	3 Dec 22	2,828.59	Fully Pa	Rick Muller	
010	Tiki Hut	2/2/2	Steve Hirch	305	Dec 19 2013	3 Dec 29	3,865.48	Fully Pa	Steve Hirch	
001	Sunnysid	2/2/2	Alan Sawyer	HI	Dec 21 2013	3 Dec 28	916.80	IPmt Di	Alan Sawyer	
008	WG-401	2/2/2	Susan Harns	808	Dec 21 2013	3 Jan 03	1,906.03	Partral I	Busan Harris	
009	WG-402	2/2/2	George Harris	808	Dec 23 2013	3 Jan 06	2,021.34	Booked	George Harris	
012	MR-102	2/2/2	Myttle Greenbad	808	Dec 24 2013	3 Jan 03	1,200.00	Signed	Myrtle Greenback	
011	MR-101	2/2/2	Cyndi Stone	514	Dec 27 2013	3 Jan 05	900.00	Tentativ	Cyndi Stone	
002	Sunnyside	2/2/2	Joe Dwner	555	Dec 28	3 Jan 02	0.00	Owner:	Joe Owner	

- You can easily generate your bookings time-line in PDF format for printing or emailing. In addition, this feature allows you to sort and filter the list in order to show bookings for specific groups of properties, date ranges, booking status, etc.
- This feature is also available for other types of information, allowing you to quickly generate filtered lists of properties, tenants, contacts, expenses, rates, reminders, events, etc.

Amenities & Other forms

	Amenity T ew 🗙 Del		I4 4 ► > ØR	efresh dia Ontio	ns 🔽 Filter		×
	Amenity	ID 268	Name Fireplace		Short Nar	me [AM_Firepla	
I	public view	an Amenity from Ca v, precede its Name 1 a slash " / "	Amenities Merge into Amenity:	-Not Specifi	· · · ·	ties with this Amen	ity ~
	Find	Category	Name		Shortname	Shared with	^
	336	Accommodations	Other Services: Staff	A	C_OtherSe	HomeAway	1
	316	Accommodations	Type: Bed And Breakfast	A	C_Type:Be	HomeAway	
	317	Accommodations	Type: Guest House	A	AC_Type:Gu HomeAway		
	318	Accommodations	Type: Hotel	A	C_Type:Ho	HomeAway	1
	265	Amenities	A/C - Air Conditioning	A	M_A/C-Air	HomeAway	
	266	Amenities	Dryer	A	M_Dryer	HomeAway	
	267	Amenities	Elevator	A	M_Elevato	HomeAway	
	268	Amenities	Fireplace	A	M_Firepla	HomeAway	
	269	Amenities	Fitness Room	M_Fitness	HomeAway		
	270	Amenities	Game Room	M_GameRoo	HomeAway		
	271	Amenities	Garage	A	M_Garage	HomeAway	
	272	Amenities	Hair Dryer	A	M_HairDry	HomeAway	
	273	Amenities	Heating	A	M Heating	HomeAway	\checkmark

	General Production Fee and Discount Types □New X Delete Save ⊗Cancel IMage: Save ⊗Cancel Image: Save Save Save Save Save Save Save Save								
Fee Type ID	1 Name Cleaning fee		(20 chars r						
Coupon Code	Short Name	Clean fee	Where i Fee/Dis	-					
Click for Help	Merge from Fee/Disc: -Not Spec	tified- 🗸	being use	ed?					
<u>ID</u>	Name	Shortname (Coupon	^					
2	Administrative fee	Admin fee							
• 1	Cleaning fee	Clean fee							
1003	Damage Waiver Insur	Damage_Wai							
1001	Discount	Discount							
3	Early Check-In	Early_Ckin							
4	Late Check-Out	Late_Ckout		¥ .					
		· · · · · · · · · · · · · · · · · · ·		///					

- The Amenities form and the Fees & Discount Types form are just two examples of several other forms that are used for setting up specific types of information.
- These forms allow you to define information once and re-use them in various places throughout the application. This is called "normalized data", and is an important design characteristic built into the software.

Export to Quicken & QuickBooks

Step 2 Create Import File Show Posted History Remove this Transaction Transactions Src ID Src Txn Date Payee / Payor Amount Memo Account Posted 1001 RB 08/03/2007 Alan Sawyer 0.00 Sunnyside Bkg 1001 08/C Sunnysi / / :: AM 1002 RB 08/10/2007 Mike Redford 0.00 Sunnyside Bkg 1002 08/ Sunnysi / / :: AM 1004 RB 08/16/2007 Sally Maywalt 0.00 Sunnyside Bkg 1004 08/ Sunnysi / / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi / / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi / / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi / / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi / / :: AM 1004 RB 08/16/2007 Sult Maywalt 0.00 Sunnyside Bkg 1001 Pay Sunnysi / / :: AM 1003 RP 07/07/2006 <			siete	Save ≷	Juancei			Refresh							
Transactions Src ID Src Txn Date Payee / Payor Amount Memo Account Posted 1001 RB 08/03/2007 Alan Sawyer 0.00 Sunnyside Bkg 1001 08/(Sunnysi// : : AM 1002 RB 08/10/2007 Mike Redford 0.00 Sunnyside Bkg 1002 08/ Sunnysi/ / : : AM 1004 RB 08/16/2007 Sally Maywalt 0.00 Sunnyside Bkg 1001 08// Sunnysi/ / : : AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / : : AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / : : AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / : : AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / : : AM 1004 RE 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 08/03/2007-08/10/2007 Amount Image: Category / Account Memo Amount Amount Amount Amount Amount A									ins	Qu	ickBooks	;			9
1001 RB 08/03/2007 Alan Sawyer 0.00 Sunnyside Bkg 1001 08/(Sunnysi// / :: AM 1002 RB 08/10/2007 Mike Redford 0.00 Sunnyside Bkg 1002 08/ Sunnysi// / :: AM 1004 RB 08/16/2007 Sally Maywalt 0.00 Sunnyside Bkg 1004 08/ Sunnysi// / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 08/03/2007-08/10/2007 1004 RB 08/101 Sales Tax -: Category / Account Memo Aemount Aemount -: Aemount Processing Fees Received Sunnyside Bkg 1001 08/03/2007-08/10/2007 -: 700.00 Processing Fees Received Sunnyside Bkg 1001 Cleaning fee -: 26.36 Cleaning Fees Received Sunnyside Bkg 1001 Administrative fee -: 20.00 Sales Tax Received Sunnyside Bkg 1001 Administrative fee : -: 20.00							Transact	ions		Rer	nove this "	Trans	saction	1	
1002 RB 08/10/2007 Mike Redford 0.00 Sunnyside Bkg 1002 08/ Sunnysi/ / / : : AM 1004 RB 08/16/2007 Sally Maywalt 0.00 Sunnyside Bkg 1004 08/ Sunnysi/ / / : : AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / : : AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / : : AM 1 Image: Constraint of the same set	1	Src ID	Src	Txn Date	Payee / Pay	yor	Amount	Memo			Account	Pos	ted		1
1004 RB 08/16/2007 Sally Maywalt 0.00 Sunnyside Bkg 1004 08/ Sunnysi/ / / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / / :: AM 1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysi/ / / :: AM 1004 RB 0 0 0 0 0 0 1005 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 08/03/2007-08/10/2007 0 1006 REGOVER Sunnyside Bkg 1001 08/03/2007-08/10/2007 700.00 0 700.00 1007 Rents Received Sunnyside Bkg 1001 Noncash fee -26.36 2 2 1001 Rees Received Sunnyside Bkg 1001 Administrative fee -20.00 1 1001 Rees Received Sunnyside Bkg 1001 Administrative fee -20.00 1 1001 Sales Tax Caceived Sunnyside Bkg 1001 Lodge Tax -50.75 1001 Restored Sunnyside Bkg 1001 Lodge Tax -50.75 <	▶	1001	RB	08/03/2007	Alan Sawy	er	0.00	Sunnyside Bkg	g 1001	08/0	Sunnysi	11	11	AM	
1003 RP 07/07/2006 Alan Sawyer 905.09 Sunnyside Bkg 1001 Pay Sunnysid / : AM Image: Additional stress of the stress of		1002	RB	08/10/2007	Mike Redfo	ord	0.00	Sunnyside Bkg	, 1002	08/1	Sunnysi	11	11	AM	
Image: Sective display="block">Note: The Options button above can be used to Find transaction Category / Account Memo Amount Rents Received Sunnyside Bkg 1001 08/03/2007-08/10/2007 -700.00 Processing Fees Received Sunnyside Bkg 1001 Noncash fee -26.36 Cleaning Fees Received Sunnyside Bkg 1001 Cleaning fee -75.00 Admin Fees Received Sunnyside Bkg 1001 Administrative fee -20.00 Sales Tax Received Sunnyside Bkg 1001 Sales Tax -32.98 Lodging Tax Received Sunnyside Bkg 1001 Lodge Tax -50.75 [Rents Due] Sunnyside Bkg 1001 08/03/2007-08/10/2007 905.09		1004	RB	08/16/2007	Sally Mayw	valt	0.00	Sunnyside Bkg	g 1004	08/1	Sunnysi	11	::	AM	_
Transaction Split Detail Note: The Options button above can be used to Find transaction Category / Account Memo Amount Rents Received Sunnyside Bkg 1001 08/03/2007-08/10/2007 -700.00 Processing Fees Received Sunnyside Bkg 1001 Noncash fee -26.36 Cleaning Fees Received Sunnyside Bkg 1001 Cleaning fee -75.00 Admin Fees Received Sunnyside Bkg 1001 Administrative fee -20.00 Sales Tax Received Sunnyside Bkg 1001 Sales Tax -32.98 Lodging Tax Received Sunnyside Bkg 1001 Lodge Tax -50.75 [Rents Due] Sunnyside Bkg 1001 08/03/2007-08/10/2007 905.09		1003	RP	07/07/2006	Alan Sawy	er	905.09	Sunnyside Bkg	g 1001	Pay	Sunnysi	11	::	AM	_
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Cleanings Sunnyside Bkg 1001 Cleaning by Mary Joe Cleane 75.00	▶ R P C A	ents R rocess leaning dmin F ales Ta	ecei ing I g Fe ees ax Re	ved Fees Receiv es Received Received eceived	ed		Memo Sunnyside Bk Sunnyside Bk Sunnyside Bk Sunnyside Bk Sunnyside Bk	g 1001 08/03/2 g 1001 Noncas g 1001 Cleanin g 1001 Adminis g 1001 Sales T	h fee g fee strative ax	ca //10/	n be used	to Fi	nd trai Amou -70 -2 -7 -7 -2 -3	nsact Int 0.00 6.36 5.00 0.00 2.98	
	► R P C A S	ents R rocess leaning dmin F ales Ta odging	ecei ing I g Fe ees ax Re Tax	ved Fees Receiv es Received Received eceived	ed		Memo Sunnyside Bk Sunnyside Bk Sunnyside Bk Sunnyside Bk Sunnyside Bk Sunnyside Bk	g 1001 08/03/2 g 1001 Noncas g 1001 Cleanin g 1001 Adminis g 1001 Sales T g 1001 Lodge 1	h fee g fee strative ax Fax	ca /10/	n be used	to Fi	nd trai Amou -70 -2 -7 -2 -3 -5	nsact Int 0.00 6.36 5.00 0.00 2.98 0.75	

■ Financials for booking transactions can optionally be exported into Quicken[™] or QuickBooks[™]. This allows you to keep all your accounting information centralized. You can review transactions before exporting, and also view previously posted history. All accounts are user-defined at the Property level. (Quicken & QuickBooks are trademarks of Intuit Inc.)

Payment Processing

Credit Card P	ayment	
	Please confirm befo	pre processing credit card
Name on c	ard: John Doe	
	11 Doe Street	
City: Doe C	City	
State: HI		
PC: 99999		
Country: U		
Phone: 55	5-222-1212	
Credit Card	d: Visa 4111-1111-111	1-1111 Expires: 01/2013
Amount	State	Country
800.0	0 HI - Hawaii	US - United States 🖃 📴
-		
1	amount Pro Autho	rize this amount Cancel
Charge this		

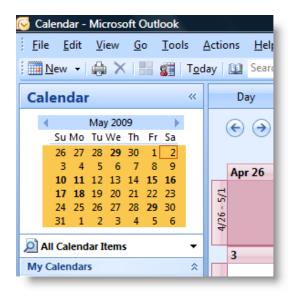


- Two payment processing options are available.
- One, is a direct interface with <u>www.VacationRentPayment.com</u> (account required), for full credit card processing, including pre-authorizations, charges & refunds.

The other option allows you to use your existing web-based Payment Processing service, using a feature which "Auto-Fills" web forms (virtual terminals) with the Tenant's credit card info and payment details. (Works with PayPal, PPI, Authorize.net & others).

No recurring Fees required from us!

Sync Bookings with Outlook



- Bookings can optionally be Synchronized with Microsoft Outlook Calendar[™] and your mobile device.
- Synchronizing can be set for individual properties or all properties.
 - Synchronization can be performed automatically or on demand.
 - Outlook Contacts can also be imported individually at any time.
 - Note: Outlook can also be synced with Google Calendar[™] using Google's Calendar Sync option.

Preferences form

2	User Prefe	rences f	or: Johndoe					
	User Preferences for: Johndoe Click for Help							
	Email Settings Options Options 2							
	How to send Email on this con	nputer	Outlook 2007 or hi	gher - (Preferred	Al 🗸			
	Show Email Prev		m (Not required if usi re in Emails (Or you					
	My N	Vame	John Doe					
	My Email Ado	dress	johndoe@yahoo.c	om				
	Outlook Send-From Email (Optional) 2							
	My Mobile Device Email (Optional) 2							
	If the Direct to SMTP option is sele	ected ab	ove, then specify Out	going Email Server :	settings			
	SMTP Server (ie. smtp.gmail	l.com)	smtp.mail.yahoo.c	om	SSL			
	Server Login Account / Email johndoe@yahoo.com							
	Password *******							
	Send-From Email johndoe@yahoo.com							
	Test Email Settings							
	Save Preferences Close/Cancel Q My Notes							

The Preferences form is used for specifying individual "User" preferences that are utilized throughout the program such as email settings and other options.

Preference Options

Email Settings	Options	Options 2			
Sho Auto Set Auto V Auto V Initia V Auto Background Image File PDA Sync File Folder Initially Start with: O BI Recommended settings for	w Floating Calendar on Startup matically update Outlook Calend Outlook Calendar Reminder Alar matically update PDA Sync File ally Expand Reports Selection Save Last Report Parameters Sample Files\Sample Screen In C:\Temp\	lar on this PC ms mage.jpg (300 DPI) (300 DPI)	Envelopes are Load Default Tenant Default Booking Sta Change Booking Stat	ded in attached Printer Type for New Tenants atus for New Bookings us from Quoted to Tent	Vacationer Tentative
			Days to remind prior to: Check	k-Ins/Outs, Payments D)ue & Return Deposits 🔃 3 🚔 🖌

There are various options available which can be set by each individual user. There are also "System-wide" preferences available through the Administrator options.

Full Administration & Backups

0	Vacatior	RentPro	- Demo	Company	
		Forms	Tools	Navigate	Wi
6	Save			Ctrl+S	Ø
	<u>R</u> evert				
	Adminis	stration			- []
	Change	Passwor	d		1
	Logon a	s differer	nt user		1
	Backup	Current [Data		
0	Backup	to FTP si	te		1
	View Ba	ckup/Res	tore Log)	
b	Restore	Data fror	n Backu	p	
	Restore	from FTF	site		
	Print Pre	eview			
	<u>P</u> rint			Ctrl+P	
	Show D	atabase L	ocation		
	Change	Databas	e Locatio	n	1
	Databas	e Admin	Tools		1
	Develop	er optior	15		
_	E <u>x</u> it			Ctrl+F12	
_					

- Full User Security features are built in
- The database can be Backed up and Restored to either a local drive or to your FTP web site for secure off-site backups.
- The database location can be stored on a network drive, a local disk or even a memory card for access from disconnected computers.

Adding User Accounts

User Properties - Administrator							
User Information Password Group Memberships Privileges							
Username: Administrator Fullname: Administrator							
Description: User account for Administrators							
Last Logon was: March 20, 2007 06:48:54 PM Account Disabled							
<u>O</u> K <u>C</u> ancel							

- The Administration features allow setting up user accounts, passwords, privileges, and various settings of the program.
- When adding new user accounts you can specify privileges such as whether they can update data, access financials, or view only.

User Passwords & Security

User Properties - Administrator								
User Information Password Group Memberships Privileges								
 Set Password (Last changed: Never) User cannot change password Autologon password required 	✓ Password required Minimum Length: 4 ÷ Must Change Every 0 ÷ days. Grace Logins: 1 ÷ Must Change Password Next Login							
<u>OK</u> <u>Cancel</u>								

 Passwords are optional and can be set up to expire after a specified number of days, along with other settings.

Filtering options

Security Deposit Total before Process Fee Show Show Clear	alues for This Item nique Value Counts for This Item	s V Filter S 2 100.0C v 11y v 0.00	Filter on text value in any field Requery Selected Filter Clear Filter Save Current Filter Recall Saved Filters Run Query Designer
🗖 Expression Buil	der		
Field name	Select an operate	or Specify the val	lue(s)
Security Dep	posit Is Greater than or	equal to 💌 <u>300</u>	A
Type & Length	Case Insensitive N N 8 Precede with: AND O OF		s) Fn* 😨 ?
			<u>Cancel</u>

- One of the most useful features in Vacation RentPro are the Filtering options.
- In addition to the Pre-defined Filters, you can also create your own "User-defined" Filters, which provide the ability to quickly find and select any information.
- User-defined Filters can be saved and recalled for use at a later time.
- Creating Filters is easily done by clicking on the small black box in the upper left-hand corner of individual Fields in the forms.
- You can manage filters by clicking on the "Filter" toolbar button at the top of the forms. There is also a full-featured Query Designer for more advanced Users.

Web Calendars with "Instant Quotes"

Back Property	Sunnyside Condo			(555) 555-1212 HOME Refrash	
alendar/Quote or	Reserve		Click on availab	ble days for a Quote	
	Availability Calendar & Rat	tes Refresh Calendar			_
	March 2016 April 2 S M T W T F S S M T W 1 2 3 4 5 S M T W 6 7 8 6 10011 12 14 14 5 13 14 15 161 71 18 19 19 44 4 5 20 2 2 2 2 2 2 2 4 2 4 4 5 17 18 19 22 2 2 2 2 2 4 4 4 5 24 4 5	T F S M T W 1 1 2 3 4 7 9 9 8 9 10 11 14 15 16 17 18 15 16 17 18	T F S 5 5 7 12 13 14 19 20 21		
					E
	Sunnyside Condo				Wir
	Click on available days to View Rates		onths		
	Instant Quote or Reserve - Clie	k on available days to Sele	ct Dates		Xma
	Check-In Apr 22, 2016 Nights Check-Out Apr 29, 2016 Rate \$ Adults 0 Total Rent Children 0 Fees	7 Sub Total 650 Avik Sec. Deposit 650.00 Process Fee 95.00 Other Fees 89.11 Total \$ USD	834.11 N/A 25.02 85.91 945.04		Wir
	Pets N/A Checkin Time: 3:00 PM Tax R Checkout Time: 11:00 AM Proce Fees I Clean	ate: 11.962% ss Fee: 3% include: Administrative fee: 20 ing fee: 75.00 ge Waiver Insur: 85.91	19401		
	Add Damage Waiver Insur: 85.91	Add Travel Insurance: 12	28.87		
	Coupon Please note: Your reservation will not b reservation and email you our Con	firmation / Welcome Informa			
	Inquire for More Info Click Here if 'Book it Now' o	Book it Now			_
	June 2016 SIM T WI TI FIS SIM T WI TI	T F S M T W 1 2 1 2 3 7 8 9 10 14 15 16 14 15 16 17 21 22 23 21 22 23 24	T F S 4 5 6 11 12 13 18 19 20		
	September 2018 October	2016 November			

Winter Season N	ul 01, 2014 Iov 15, 2014	Nov 14, 2014 Dec 19, 2014	\$100/nt,	\$650/wk,	\$2,500/mo,	3 nts min	
		Dec 19, 2014	\$120/nt				
Xmas / New Year D			\$120/nt,	\$700/wk,	\$3,000/mo,	3 nts min	
	Dec 20, 2014	Jan 04, 2015	\$130/nt,	\$710/wk,	\$3,000/mo,	3 nts min	
Winter Season Ja	an 05, 2015	Mar 31, 2015	\$120/nt,	\$700/wk,	\$3,000/mo,	3 nts min	
12.95% Taxes + \$75 Cleaning Fee Visa/MC accepted							
Refresh Rates Availability Information is updated regularly.							

• You can optionally post Availability Calendars & Rates to the web.

Calendars can also provide an "Instant Quote" (see above), allowing guests to see a detailed quote before inquiring or reserving.

Guests can also choose "Optional" items, or use "Coupons".

These pages are integrated within the Property web pages.

Web Calendars Auto Updater

😟 Web	Calendars Auto Up					
Event Log (most recent on top) Show Last Results						
→ 01:44:18 PM - Update Finished 01:44:17 PM - Updating Calendars 01:44:16 PM - Timer Started						
Minutes Between Updates 20 20 20 mins or more recommended						
	Start	Stop	Close			
It is strongly recommended to Close this process at the end of the day in order to avoid conflicts with nightly backups or system updates. This process will close on its own after 10:00 PM. Also, it is recommended to run this on the computer hosting the Database in order to minimize network traffic.						

- There is an optional Web Calendars Auto Updater, which runs as a separate process and automatically updates All Changed Calendars & Availability Interfaces such as HomeAway[™] as needed.
- This helps ensure your web calendars and listings are up to date.
- Otherwise, you can perform the updates as needed by clicking the Web update button in the software.

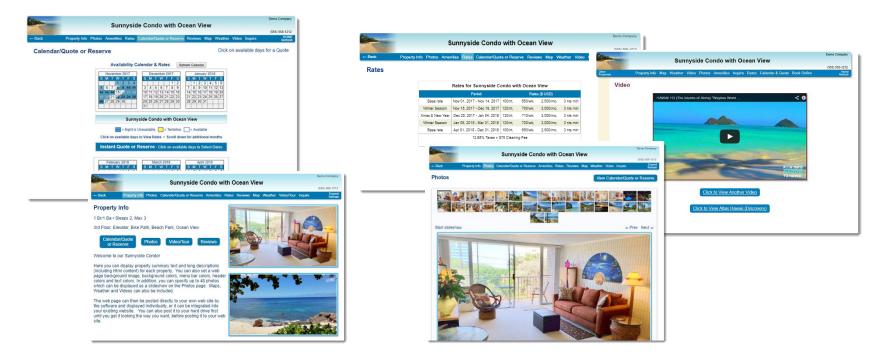
Lockout Properties

Automatically blocks "Lockout" type properties when booking either of the adjoining units, or the entire property.

Availability Summary Properties

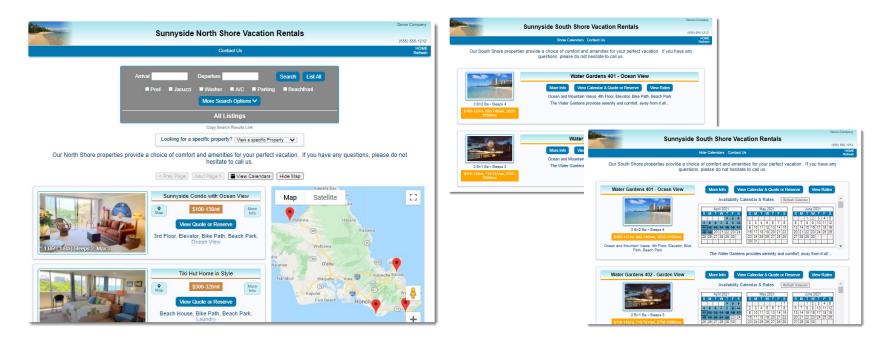
■ Automatically summarizes availability for multiple properties into a single property, which can be posted online or interfaced with HomeAway[™], FlipKey[™], etc. to show dates where there is "Any" availability.

Property Web Pages



- Additionally, you can post Property Web pages (SEO optimized) to your own website in different formats and colors with Photos, Rates, Availability Calendars, Videos, Weather, Maps, Booking forms, etc.
 - Colors and backgrounds are customizable.
- Guests can Book online (using the AvailabilityOnline interface). Or they can view a Quote and send an Inquiry.

Property Group Web Pages



- You can also list Properties (in different formats) on the web in separate Groups with custom colors (ex. Short-term vs. Long-term).
- Guests can also Search Properties by: Available Dates, Amenities, Bedrooms, Location, Site, Category or Name. (This feature requires the unlimited License).

Web page Cleaning Schedules



You can also post Cleaning Schedule calendars to your web site as just one of the many methods to provide cleaners with the latest housekeeping schedule information. The web cleaning schedules provide a visual calendar along with detailed information about scheduled cleanings, limited booking details, and any special cleaning notes for individual cleanings.

View Bookings & check Availability from a Smart Phone or Browser



You can optionally sync a list of Bookings & Availability, including a 15-month sliding Timeline to a password protected folder on your Website (or a DropBox folder). The list can then be viewed remotely from a Smart Phone or Browser while you are away from the office. There is also a version for Owners, showing their properties only.

Create Html Classified Ads



- If you advertise on a classified web Ad service which accepts Html content within their ads, you can easily create these Ads for either: Individual Properties (left), or Property Groups (right).
- These pages are built with no CSS style sheets or javascript so that they can be "pasted" into the ad site content area.

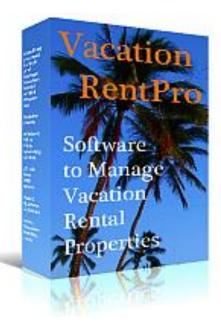


Interfaces with 3rd Parties



- Interfaces Listings and Online Bookings with: HomeAway/VRBO[™].
- Interfaces with Booking.com, AirBnb, TripAdvisor, and others (through BookingPal or RedAwning channel managers).
 - Interfaces iCal calendars with AirBnB, Google and others.
- Interfaces with AvailabilityOnline to accept Secure Online Bookings.
 - Interfaces with eRentalLock for Door Lock Codes.
 - Interfaces with Rental Guardian for Travel Insurance.
 - Interfaces with VacationRentPayment for payments.
 - Exports Owner Payments to Bill.com, PayPal, or QuickBooks.
 - Optionally uploads XML data to your own website (for custom use).

There's more...



- See what our Customers are saying. Visit the Comments page on our website.
 - Download a trial on the Download page, or
- Purchase a license key on the Purchase page, at: <u>www.VacationRentPro.com</u>